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MEASURING

# READINESS & WILLINGNESS TO PAY

OF SURABAYA MASS RAPID TRANSIT (SMART), MONORAIL & TRAM: A SURVEY

SUPERVISOR: PROF. IWAN VANANY, S.T., M.T., Ph.D.  
BY: PUTRI NUR IMANI M.

# OUTLINES

## Readiness & Willingness To Pay



### INTRODUCTION

- **INTRODUCTION**
  - Background
  - Problem Identification
  - Objectives
  - Benefits
  - Scopes



### LITERATURE REVIEW

- **LITERATURE REVIEW**
  - Transportation
  - Readiness Concept
  - Willingness to Pay Concept
  - WTP Calculations
  - Previous Research



### RESEARCH METHODOLOGY

- **RESEARCH METHODOLOGY**
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  - Data Analysis
  - Conclusion



# OUTLINES

## Readiness & Willingness To Pay





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# Introduction

SUPERVISOR: PROF. IWAN VANANY, S.T., M.T., Ph.D.  
BY: PUTRI NUR IMANI M.





# Background

## Existing

## Case

Lack of public transportation facility



safe



fast



convenient



integrated



Move to



Congestion/ traffic/pollution

consideration

perception

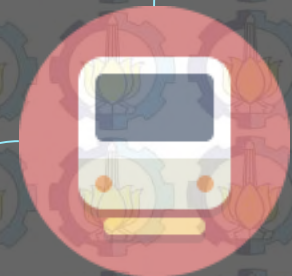


think

comment



Feasible or not

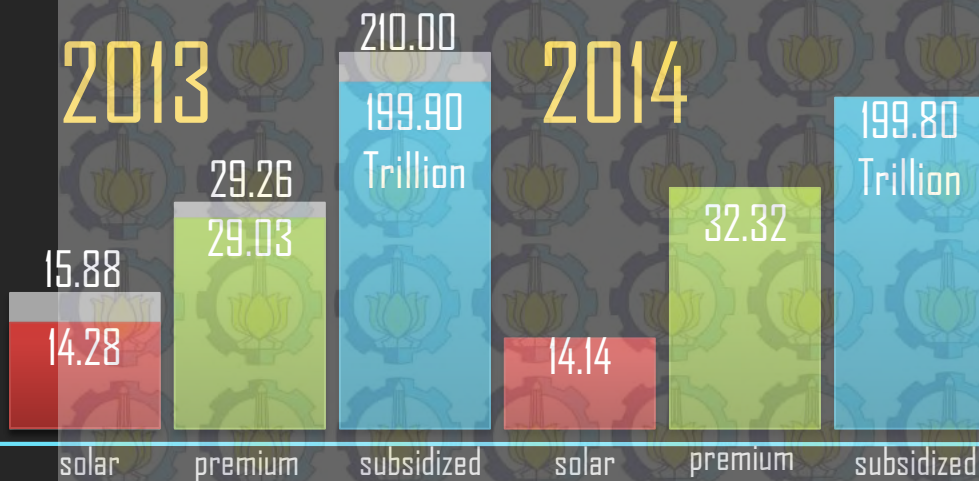
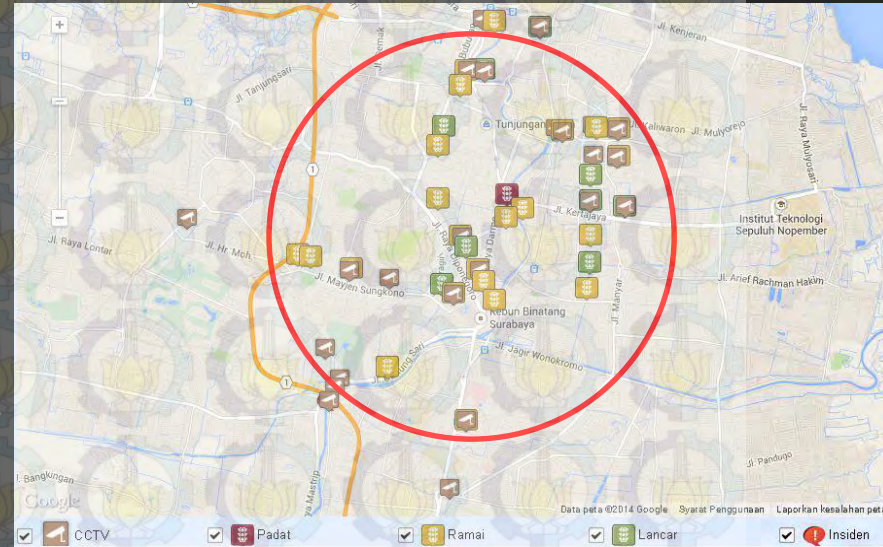
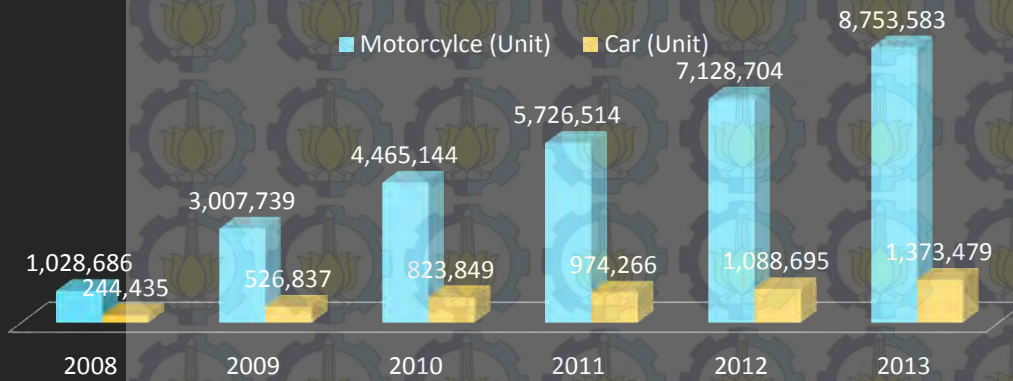


Surabaya Mass Rapid Transit (SMART): Monorail & Tram

# Background

## INTRODUCTION

### Growth of Private Transportation in Surabaya 2008-2013



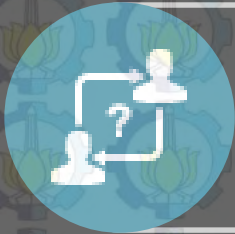
Makes **OVERCAPACITY** and **HIGH BBM CONSUMPTION**

Million kiloliter



# Problem Identification

INTRODUCTION



Social readiness and willingness of implementing public transportation Monorail and Tram



## Study Objectives



Analyze WTP attributes for monorail and tram



Propose cost recommendation

Measure readiness to switch and to shift





### Government

To know the feasibility of SMART project Boyorail and Surotram in Surabaya by considering socioeconomic development infrastructure aspect.



### Researcher

To know the social willingness for SMART project by considering the appropriate transportation price.

## Scopes



### Limitations

- Concerns only SMART for monorail and tram
- Targets are employees, PNS, students, and household or who uses private transportation
- Survey location is in Surabaya city



### Assumptions

- Route of monorail and tram do not change during the research
- Location of monorail and tram station have fixed
- Result of survey data can represent the existing condition





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# Literature Review

SUPERVISOR: PROF. IWAN VANANY, S.T., M.T., Ph.D.  
BY: PUTRI NUR IMANI M.



# Literature Review



## Public transportation

providing people with mobility and access to employment, education, retail, health and recreational facilities which aims to reduce congestion, travel times, air pollution and to improve road system efficiency (Queensland, 2014)

Tram

MRT

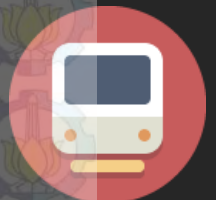
Monorail



## Readiness

behavior theory, concerns to environment, value orientation, and relationship to a pro-environmental attitude to leave the private transportation (Garling et al, 1998; Nilsson and Kuller, 2000).

| Factor                         | Author                 | Sub Factor                        |
|--------------------------------|------------------------|-----------------------------------|
| 1. Switch to monorail and tram | (Hiscock et al., 2002) | 1.1 Reduce private transportation |
|                                | (Nasrudin, 2013)       | 1.2 Station distance              |
| 2. Travel Motives              | (Minderhoud, 2005)     |                                   |
| 3. Environment effects         | (Istamto et al., 2014) | 3.1 Congestion                    |
|                                | (Tarmizi et al., 2014) | 3.2 Pollution                     |
|                                | (Anable, 2005)         | 3.3 Accident                      |





# Literature Review



## Willingness to shift

consists of attributes becoming as willingness potentials or motives and used to analyze the potential factors influencing to switch. It usually consists of "Yes" or "No" questions (Rastogi, 2010)



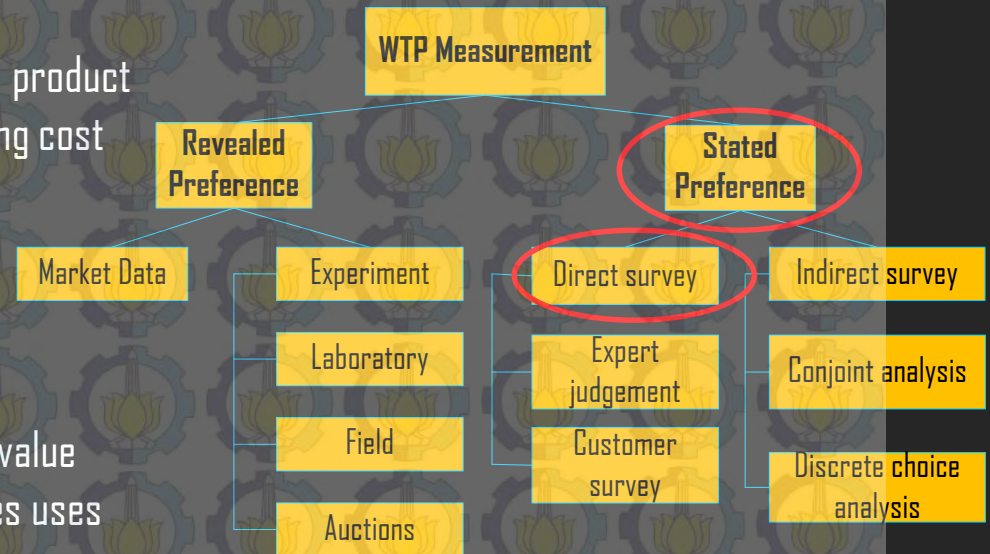
## Willingness to pay

one tool to understand the total users think the product or service will be worth in other side of spending cost (Foreit et al., 2004).



## Measuring willingness to pay

1. Random Utility Model with binary discrete value
2. WTP estimation of transportation attributes uses cumulative normal distribution
3. Survey sampling : Cochran formula



# Literature Review



| Author                      | Research  | Method                          | Result  |
|-----------------------------|---|---------------------------------|---|
| (Phanikumar & Maitra, 2007) | <i>Willingness-to-Pay and Preference Heterogeneity for Rural Bus Attributes</i>   | Multinomial Logits              | Shows heterogeneity associated with the mean is investigated, and the travel distance is found to have a statistically significant decomposition effect on the mean of in-vehicle travel time for commuting trips |
| (Nasrudin et al., 2013)     | <i>Urban Residents' Awareness and Readiness for Sustainable Transportation Case Study: Shah Alam, Malaysia</i>  | Statistics Summary              | A significant association exists between the level of willingness to reduce car usage and the age of respondents  |
| (Schwarloze et al., 2014)   | <i>Willingness to pay for public transportation options for improving the quality of life of the rural elderly</i>  | Random Utility Model            | Shows the positive willingness to pay of each transportation attributes in each survey area   |
| (Ramayana et al, 2007)      | <i>Quality Expectations of Transport Services and Willingness to Pay: Case of KSRTC</i>   | Multinomial Logits              | The preferable and willingness to pay transport service   |
| (Lera-Lopez et al., 2014)   | <i>Evaluating factors of the willingness to pay to mitigate the environmental effects of freight transportation crossing the Pyrenees</i>                         | Double Hurdle and Moulton Model | Shows the more appreciated environmental effect and the socioeconomics factor of willingness  |
| (Eboli & Mazzula, 2008)     | <i>Willingness-to-pay of public transport users for improvement in service quality</i>  | Multinomial Logits              | Providing tool to calculate willingness to pay of public transportation by calibrating two models   |
| (Santi, 2011)               | <i>Analisa Willingness-To-Pay Sektor Industri Bagi Penggunaan Air Kali Brantas Menggunakan FUZZY MCDM (Studi Kasus: Daerah Aliran Sungai Brantas, Jawa Timur)</i> | Fuzzy MCDM                      | Comparing willingness to pay's price with the real price taken by Jasa Tirta.   |
| (Rastogi, 2010)             | <i>Willingness to Shift to Walking or Bicycling to Access Suburban Rail: Case Study of Mumbai, India</i>  | Statistics Summary              | Shows the user behavior factors influenced the result of willingness to shift of transport improvement  |





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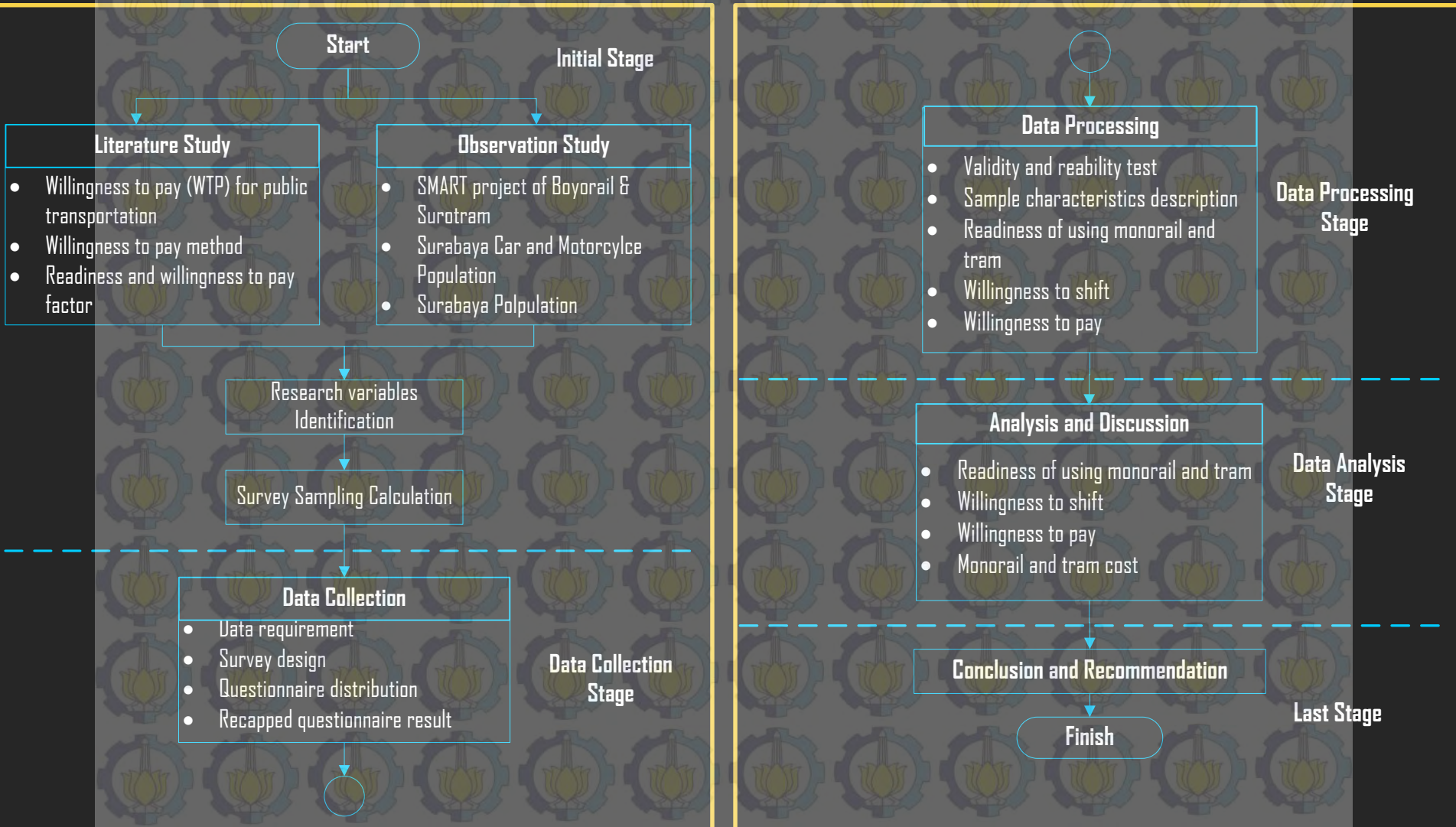
# Research Methodology

SUPERVISOR: PROF. IWAN VANANY, S.T., M.T., Ph.D.  
BY: PUTRI NUR IMANI M.



# Flowchart

## RESEARCH METHODOLOGY





# Initial stage

## RESEARCH METHODOLOGY

### Observation Study

1. SMART project of Boyorail & Surotram
2. Surabaya car and motorcycle Population
3. Surabaya Polpulation
4. Existing problem of public transportation

### Literature Study

1. Willingness to pay (WTP) for public transportation
2. Willingness to pay method
3. Readiness and willingness to pay factor
4. Measuring willingness to pay

### Variables Identification

#### Respondent characteristics

socioeconomic information  
gender, job, income (Ortuzar, 2001)

#### Readiness factors

-change to monorail and tram  
-travel destination  
-environmental impacts

#### Alternatives of WTP

-transportation attributes  
-cost recommendation

# Data collection stage

## Data Requirement

1. Location Target and survey number
2. Respondent characteristics
3. Readiness and WTP

## Survey Sampling

Using Cochran formula

|      |     |      |
|------|-----|------|
| 95 % | 5 % | 50 % |
| CL   | SE  | P    |

## Survey (Questionnaire) Design

1. Respondent Private Data
2. Readiness to use MRT
3. Willingness to shift MRT
4. Willingness to pay MRT

## Questionnaire Recapitulation

Recapitulation of all survey (questionnaire) process

## Questionnaire Distribution

31 regions in Surabaya with 264 samples  
Each region has each sample number based on population proportion



# Data processing stage

**Validity - Reliability test** use SPSS software, to test data validity and consistency level in answering the questionnaire



**Social readiness level of using MRT** based on several proposed reasons and motives



**Sample Characteristics** shows social-economic condition of Surabaya population as the social heterogeneity factor



**Willingness to shift** with YES or NOT comparison of several proposed factors



**Willingness To Pay**

**Option:** Random Utility Model/ Regression, evaluating the influences of transportation attributes

**Price:** determine cost recommendation

# Last stage

## RESEARCH METHODOLOGY

Data analysis

Conclusion and Recommendation

### Readiness ranking scale

the gap of agreeing and refusing new transportation mode (MRT)

### WTS statistics summary

Shows the variability demand of willing to shift

### WTP option and price with RUM

Evaluate WTP of influenced factors and attributes (transportation option)

### Cost recommendation

Decide the cost recommendation of monorail and tram



Concluding four points of analysis result and give recommendation to make the best decision of implementing SMART project





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# Data Collection and Processing

SUPERVISOR: PROF. IWAN VANANY, S.T., M.T., Ph.D.  
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# Boyorail and Surotram Routes

## DATA COLLECTION AND PROCESSING

| No.  | From                           | To                             | Distance (Km) |
|------|--------------------------------|--------------------------------|---------------|
| TB1  | Sentra Bulak                   | -                              | 0.00          |
| TB2  | Sentra Bulak                   | THP Kenjeran                   | 2.10          |
| TB3  | THP Kenjeran                   | Ken Park                       | 1.61          |
| TB4  | Ken Park                       | Mulyosari Utara                | 0.60          |
| TB5  | Mulyosari Utara                | Mulyosari Tengah (CentralPark) | 0.71          |
| TB6  | Mulyosari Tengah (CentralPark) | Kejawan Putih Tambak           | 1.15          |
| TB7  | Kejawan Putih Tambak           | Bundaran ITS                   | 1.19          |
| TB8  | Bundaran ITS                   | Kertajaya Indah (GOR)          | 0.95          |
| TB9  | Kertajaya Indah (GOR)          | Manyar Kertoarjo (Samsat)      | 2.06          |
| TB10 | Manyar Kertoarjo (Samsat)      | RSUD Dr. Sutomo                | 1.84          |
| TB11 | RSUD Dr. Sutomo                | Stasiun Gubeng                 | 0.92          |
| TB12 | Stasiun Gubeng                 | Taman Mukti Mulia              | 0.67          |
| TB13 | Taman Mukti Mulia              | Keputran                       | 1.67          |
| TB14 | Keputran                       | Jembatan BAT Ngagel            | 1.23          |
| TB15 | Jembatan BAT Ngagel            | Terminal Joyoboyo              | 1.44          |
| TB16 | Terminal Joyoboyo              | Mjd. Sungkono (Ciputra World)  | 2.29          |
| TB17 | Mjd. Sungkono (Ciputra World)  | Mjd. Sungkono (Bundaran Tol)   | 1.37          |
| TB18 | Mjd. Sungkono (Bundaran Tol)   | HR Mohammad (Giants)           | 1.71          |
| TB19 | HR Mohammad (Giants)           | HR Mohammad (Patung Kuda)      | 0.80          |
| TB20 | HR Mohammad (Patung Kuda)      | Darmo Golf Boulevard           | 1.30          |
| TB21 | Darmo Golf Boulevard           | Pakuwon Trade Center           | 2.60          |

| No.  | From                           | To                                | Distance (Km) |
|------|--------------------------------|-----------------------------------|---------------|
| SU1  | Terminal Joyoboyo              | -                                 | 0.00          |
| SU2  | Terminal Joyoboyo              | Raya Darmo (Bungkul)              | 0.81          |
| SU3  | Raya Darmo (Bungkul)           | Raya Darmo (Santa Maria)          | 0.79          |
| SU4  | Raya Darmo (Santa Maria)       | Urip Sumoharjo                    | 1.10          |
| SU5  | Urip Sumoharjo                 | Basuki Rachmad                    | 0.63          |
| SU6  | Basuki Rachmad                 | Embong Malang                     | 1.00          |
| SU7  | Embong Malang                  | Pasar Blauran                     | 0.85          |
| SU8  | Pasar Blauran                  | Bubutan (Halo Surabaya)           | 0.55          |
| SU9  | Bubutan (Halo Surabaya)        | Tugu Pahlawan                     | 0.54          |
| SU10 | Tugu Pahlawan                  | Indrapura DPRD Jatim              | 0.58          |
| SU11 | Indrapura DPRD Jatim           | Indrapura Parangkusuma            | 0.65          |
| SU12 | Indrapura Parangkusuma         | Indrapura (Pertigaan Rajawali)    | 0.56          |
| SU13 | Indrapura (Pertigaan Rajawali) | Perak (Kerapu)                    | 0.68          |
| SU14 | Perak (Kerapu)                 | Perak (Tanjung Sadari)            | 0.82          |
| SU15 | Perak (Tanjung Sadari)         | Perak (Teluk Betung)              | 1.12          |
| SU16 | Perak (Teluk Betung)           | Rajawali (Kalisosok)              | 3.04          |
| SU17 | Rajawali (Kalisosok)           | Rajawali (Taman Jayengrono)       | 0.37          |
| SU18 | Rajawali (Taman Jayengrono)    | Veteran (BCA)                     | 0.53          |
| SU19 | Veteran (BCA)                  | Tugu Pahlawan (Gubernur)          | 0.54          |
| SU20 | Tugu Pahlawan (Gubernur)       | Kramat Gantung                    | 0.72          |
| SU21 | Kramat Gantung                 | Tunjungan                         | 0.50          |
| SU22 | Tunjungan                      | Grahadi (Gub. Suryo)              | 1.12          |
| SU23 | Grahadi (Gub. Suryo)           | Panglima Sudirman (Bambu Runcing) | 0.68          |



# Validity Test

## Socio-demographic data

| KMO and Bartlett's Test                          |                    |         |
|--|--------------------|---------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. |                    | .514    |
| Bartlett's Test of Sphericity                    | Approx. Chi-Square | 333.113 |
|  | df                 | 21      |
|  | Sig.               | .000    |

| No. | Predictor Variables  | R. Calculation | R. Table | Result |
|-----|----------------------|----------------|----------|--------|
| 1   | Gender               | 0,533          | 0,3      | Valid  |
| 2   | Job                  | 0,521          | 0,3      | Valid  |
| 3   | Income               | 0,598          | 0,3      | Valid  |
| 4   | Daily Transportation | 0,509          | 0,3      | Valid  |
| 5   | BBM Consumption      | 0,476          | 0,3      | Valid  |
| 6   | BBM Types            | 0,480          | 0,3      | Valid  |
| 7   | Travel Distance      | 0,596          | 0,3      | Valid  |

| No | Predictor Variables           | R. Calculation | R. Table | Result |
|----|-------------------------------|----------------|----------|--------|
| 1  | Reduce Private Transportation | 0,846          | 0,3      | Valid  |
| 2  | Station Distance              | 0,852          | 0,3      | Valid  |
| 3  | Government Center             | 0,885          | 0,3      | Valid  |
| 4  | Education Center              | 0,868          | 0,3      | Valid  |
| 5  | Shopping Center               | 0,751          | 0,3      | Valid  |
| 6  | Vacation Center               | 0,816          | 0,3      | Valid  |
| 7  | Congestion                    | 0,851          | 0,3      | Valid  |
| 8  | Pollution                     | 0,816          | 0,3      | Valid  |
| 9  | Accident                      | 0,821          | 0,3      | Valid  |

**ADEQUATE**

Readiness data (monorail)

| KMO and Bartlett's Test                          |                    |         |
|--|--------------------|---------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. |                    | .831    |
| Bartlett's Test of Sphericity                    | Approx. Chi-Square | 979.491 |
|  | df                 | 36      |
|  | Sig.               | .000    |

# Validity Test

Readiness data (tram)

| KMO and Bartlett's Test                          |                    |         |
|--|--------------------|---------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. |                    | .828    |
| Bartlett's Test of Sphericity                    | Approx. Chi-Square | 1.169E3 |
|  | df                 | 36      |
|  | Sig.               | .000    |

 **ADEQUATE**

| No | Predictor Variables           | R. Calculation | R. Table | Result |
|----|-------------------------------|----------------|----------|--------|
| 1  | Reduce Private Transportation | 0,900          | 0,3      | Valid  |
| 2  | Station Distance              | 0,857          | 0,3      | Valid  |
| 3  | Government Center             | 0,854          | 0,3      | Valid  |
| 4  | Education Center              | 0,893          | 0,3      | Valid  |
| 5  | Shopping Center               | 0,817          | 0,3      | Valid  |
| 6  | Vacation Center               | 0,819          | 0,3      | Valid  |
| 7  | Congestion                    | 0,767          | 0,3      | Valid  |
| 8  | Pollution                     | 0,762          | 0,3      | Valid  |
| 9  | Accident                      | 0,890          | 0,3      | Valid  |



# Reliability Test

## DATA COLLECTION AND PROCESSING

### Socio-demographic data

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .312             | .281   | 7          |

R-TABLE = 0.279

### Readiness data (monorail)

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| .846             | .857   | 9          |

| No. | Predictor Variables   | Corrected Item-Total Correlation |
|-----|-----------------------|----------------------------------|
| 1   | Gender                | 0,490                            |
| 2   | Job                   | 0,479                            |
| 3   | Income                | 0,542                            |
| 4   | Daily Transporttation | 0,277                            |
| 5   | BBM Consumption       | 0,468                            |
| 6   | BBM Types             | 0,572                            |
| 7   | Travel Distance       | 0,354                            |

| No. | Predictor Variables           | Corrected Item-Total Correlation |
|-----|-------------------------------|----------------------------------|
| 1   | Reduce Private Transportation | 0,540                            |
| 2   | Station Distance              | 0,472                            |
| 3   | Government Center             | 0,480                            |
| 4   | Education Center              | 0,613                            |
| 5   | Shopping Center               | 0,549                            |
| 6   | Vacation Center               | 0,575                            |
| 7   | Congestion                    | 0,713                            |
| 8   | Pollution                     | 0,641                            |
| 9   | Accident                      | 0,599                            |

# Reliability Test

## DATA COLLECTION AND PROCESSING

Readiness data (tram)

| Cronbach's Alpha | Cronbach's Alpha Based on Standardized Items | N of Items |
|------------------|--|------------|
| 0,862            | .872   | 9          |

| No. | Predictor Variables           | Corrected Item-Total Correlation |
|-----|-------------------------------|----------------------------------|
| 1   | Reduce Private Transportation | 0,580                            |
| 2   | Station Distance              | 0,470                            |
| 3   | Government Center             | 0,508                            |
| 4   | Education Center              | 0,592                            |
| 5   | Shopping Center               | 0,640                            |
| 6   | Vacation Center               | 0,631                            |
| 7   | Congestion                    | 0,696                            |
| 8   | Pollution                     | 0,704                            |
| 9   | Accident                      | 0,618                            |



# Sample descriptions

## DATA COLLECTION AND PROCESSING

| Attributes                         | Center Surabaya |            | East Surabaya |            | West Surabaya |            | North Surabaya |            | South Surabaya |            |
|------------------------------------|-----------------|------------|---------------|------------|---------------|------------|----------------|------------|----------------|------------|
|                                    | Survey          | Proportion | Survey        | Proportion | Survey        | Proportion | Survey         | Proportion | Survey         | Proportion |
| <b>Occupation</b>                  |                 |            |               |            |               |            |                |            |                |            |
| Stated Employees                   | 4               | 1,5%       | 8             | 3,0%       | 9             | 3,4%       | 4              | 1,5%       | 7              | 2,7%       |
| Enterprise                         | 4               | 1,5%       | 17            | 6,4%       | 15            | 5,7%       | 16             | 6,1%       | 17             | 6,4%       |
| Students                           | 10              | 3,8%       | 22            | 8,3%       | 20            | 7,6%       | 24             | 9,1%       | 23             | 8,7%       |
| Household                          | 6               | 2,3%       | 20            | 7,6%       | 13            | 4,9%       | 6              | 2,3%       | 19             | 7,2%       |
| <b>Gender</b>                      |                 |            |               |            |               |            |                |            |                |            |
| Male                               | 11              | 4,2%       | 28            | 10,6%      | 30            | 11,4%      | 29             | 11,0%      | 31             | 11,7%      |
| Female                             | 13              | 4,9%       | 39            | 14,8%      | 27            | 10,2%      | 21             | 8,0%       | 35             | 13,3%      |
| <b>Income</b>                      |                 |            |               |            |               |            |                |            |                |            |
| Low (< 3 millions)                 | 19              | 7,2%       | 50            | 18,9%      | 31            | 11,7%      | 42             | 15,9%      | 47             | 17,8%      |
| Medium (3 - 7.5 millions)          | 5               | 1,9%       | 14            | 5,3%       | 19            | 7,2%       | 8              | 3,0%       | 18             | 6,8%       |
| High (7.5 - 15 millions)           |                 |            | 2             | 0,8%       | 6             | 2,3%       |                |            |                |            |
| Very high (> 15 millions)          |                 |            | 1             | 0,4%       | 1             | 0,4%       |                |            | 1              | 0,4%       |
| <b>Owned Car Number</b>            |                 |            |               |            |               |            |                |            |                |            |
| 0                                  | 23              | 8,7%       | 50            | 18,9%      | 41            | 15,5%      | 47             | 17,8%      | 55             | 20,8%      |
| 1                                  | 1               | 0,4%       | 14            | 5,3%       | 16            | 6,1%       | 3              | 1,1%       | 10             | 3,8%       |
| 2                                  |                 |            | 2             | 0,8%       |               |            |                |            |                |            |
| 3                                  |                 |            | 1             | 0,4%       |               |            |                |            | 1              | 0,4%       |
| <b>Owned Motorcycle Number</b>     |                 |            |               |            |               |            |                |            |                |            |
| 0                                  |                 |            |               |            | 11            | 4,2%       | 3              | 1,1%       | 8              | 3,0%       |
| 1                                  | 20              | 7,6%       | 52            | 19,7%      | 33            | 12,5%      | 44             | 16,7%      | 48             | 18,2%      |
| 2                                  | 4               | 1,5%       | 9             | 3,4%       | 12            | 4,5%       | 2              | 0,8%       | 9              | 3,4%       |
| 3                                  |                 |            | 6             | 2,3%       |               |            | 1              | 0,4%       | 1              | 0,4%       |
| <b>Frequency</b>                   |                 |            |               |            |               |            |                |            |                |            |
| Every day                          | 21              | 8,0%       | 55            | 20,8%      | 50            | 18,9%      | 42             | 15,9%      | 56             | 21,2%      |
| 3-4 times/ week                    | 2               | 0,8%       | 6             | 2,3%       | 6             | 2,3%       | 8              | 3,0%       | 7              | 2,7%       |
| Once a week                        | 1               | 0,4%       | 4             | 1,5%       | 1             | 0,4%       |                |            | 2              | 0,8%       |
| < once a week                      |                 |            | 2             | 0,8%       |               |            |                |            | 1              | 0,4%       |
| <b>Purpose of trip</b>             |                 |            |               |            |               |            |                |            |                |            |
| Working                            | 12              | 4,5%       | 29            | 11,0%      | 28            | 10,6%      | 18             | 6,8%       | 28             | 10,6%      |
| Study                              | 9               | 3,4%       | 20            | 7,6%       | 18            | 6,8%       | 23             | 8,7%       | 24             | 9,1%       |
| Shopping                           | 3               | 1,1%       | 15            | 5,7%       | 11            | 4,2%       | 9              | 3,4%       | 10             | 3,8%       |
| Lifestyle/ Vacation                |                 |            | 3             | 1,1%       |               |            |                |            | 4              | 1,5%       |
| <b>Daily Transportation Type</b>   |                 |            |               |            |               |            |                |            |                |            |
| Car                                |                 |            | 11            | 4,2%       | 10            | 3,8%       | 2              | 0,8%       | 5              | 1,9%       |
| Motorcycle                         | 22              | 8,3%       | 56            | 21,2%      | 44            | 16,7%      | 45             | 17,0%      | 55             | 20,8%      |
| Public Transportation              | 2               | 0,8%       |               |            | 3             | 1,1%       | 3              | 1,1%       |                |            |
| Bike/walking                       |                 |            |               |            |               |            |                |            | 6              | 2,3%       |
| <b>Fuels Consumption</b>           |                 |            |               |            |               |            |                |            |                |            |
| < 2 liter/week                     | 5               | 1,9%       | 12            | 4,5%       | 5             | 1,9%       | 6              | 2,3%       | 3              | 1,1%       |
| 2 liter- 10 liter/week             | 16              | 6,1%       | 40            | 15,2%      | 43            | 16,3%      | 38             | 14,4%      | 52             | 19,7%      |
| 11-25 liter/week                   | 3               | 1,1%       | 8             | 3,0%       | 7             | 2,7%       | 3              | 1,1%       | 4              | 1,5%       |
| > 25 liter/week                    |                 |            | 6             | 2,3%       |               |            |                |            | 2              | 0,8%       |
| <b>Type of BBM Consumption</b>     |                 |            |               |            |               |            |                |            |                |            |
| Premium                            | 20              | 7,6%       | 52            | 19,7%      | 45            | 17,0%      | 38             | 14,4%      | 50             | 18,9%      |
| Pertamax                           | 4               | 1,5%       | 11            | 4,2%       | 8             | 3,0%       | 9              | 3,4%       | 11             | 4,2%       |
| Solar                              |                 |            | 4             | 1,5%       | 4             | 1,5%       |                |            |                |            |
| BBG                                |                 |            |               |            |               |            |                |            |                |            |
| <b>Daily Transporting Distance</b> |                 |            |               |            |               |            |                |            |                |            |
| < 10 km                            | 12              | 4,5%       | 24            | 9,1%       | 10            | 3,8%       | 15             | 5,7%       | 18             | 6,8%       |
| 10- 29.9 km                        | 11              | 4,2%       | 26            | 9,8%       | 30            | 11,4%      | 26             | 9,8%       | 34             | 12,9%      |
| 30 - 60 km                         | 1               | 0,4%       | 12            | 4,5%       | 17            | 6,4%       | 9              | 3,4%       | 13             | 4,9%       |
| > 60 km                            |                 |            | 3             | 1,1%       |               |            |                |            |                |            |
| N                                  | 24              |            | 67            |            | 57            |            | 50             |            | 66             | 264        |

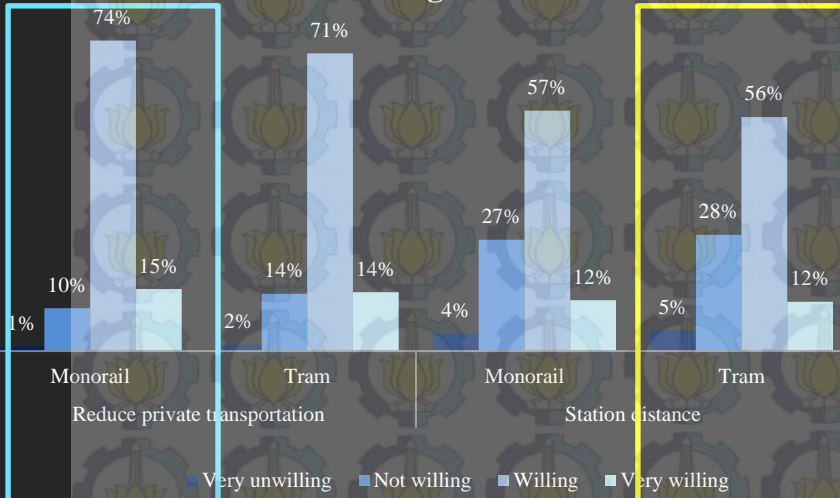
**DOMINANT**

**BY: PUTRI NUR IMANI M.**

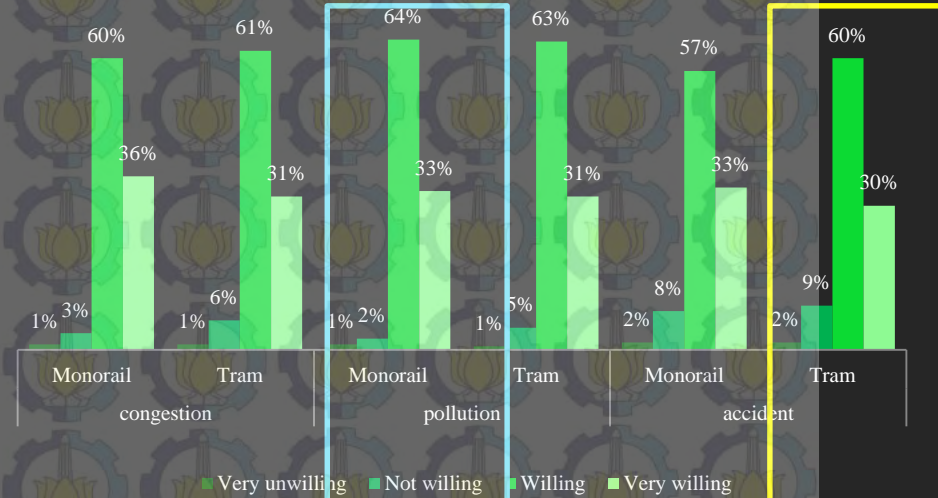
# Readiness to Use

## DATA COLLECTION AND PROCESSING

### Social Readiness for Change to Monorail and Tram



### Social Readiness for Environmental Effect



THE HIGHEST

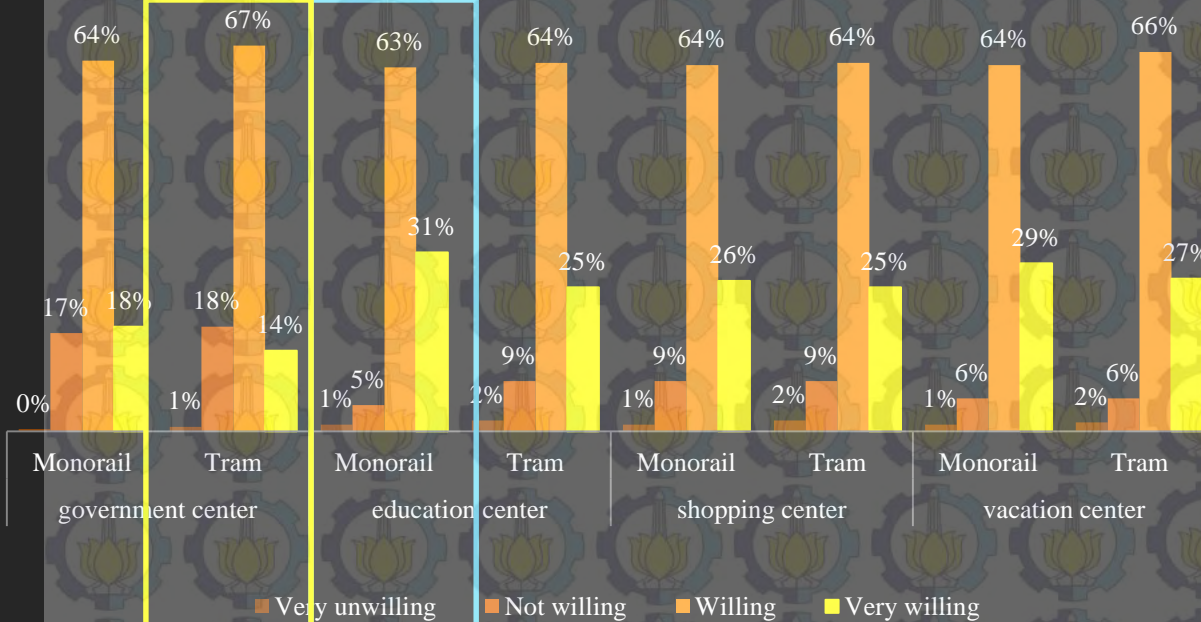
THE LOWEST



# Readiness to Use

DATA COLLECTION AND PROCESSING

### Social Readiness for Travel Destination



THE HIGHEST

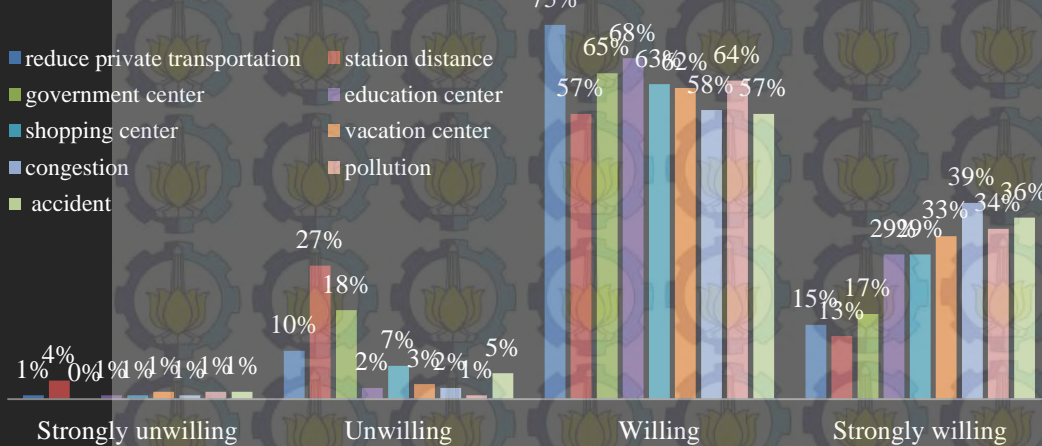
THE LOWEST

# Readiness to Use

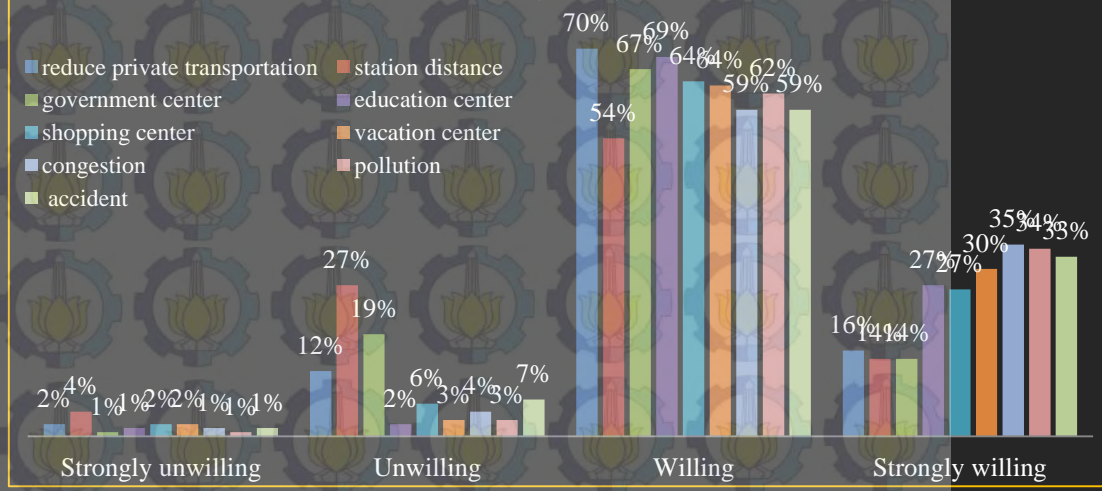
DATA COLLECTION AND PROCESSING

## GENDER (FEMALE)

### Social Readiness (Monorail) for Female Gender



### Social Readiness (Tram) for Female Gender

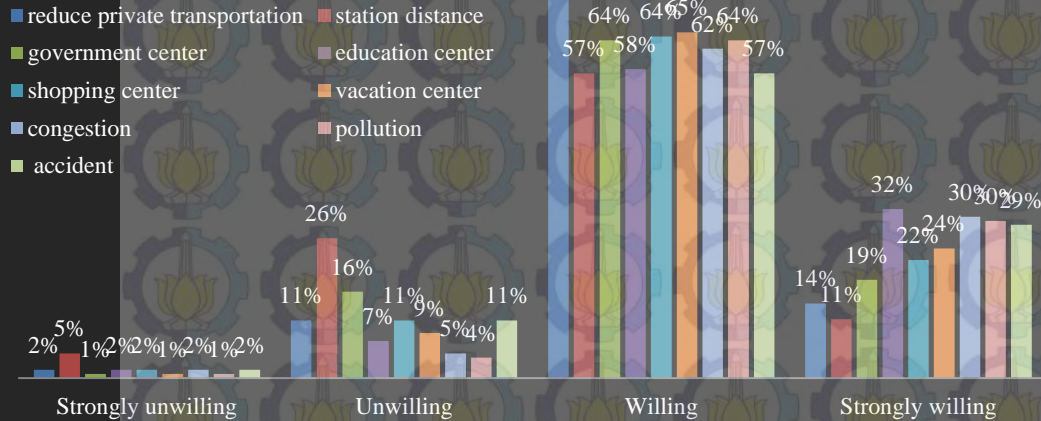




# Readiness to Use

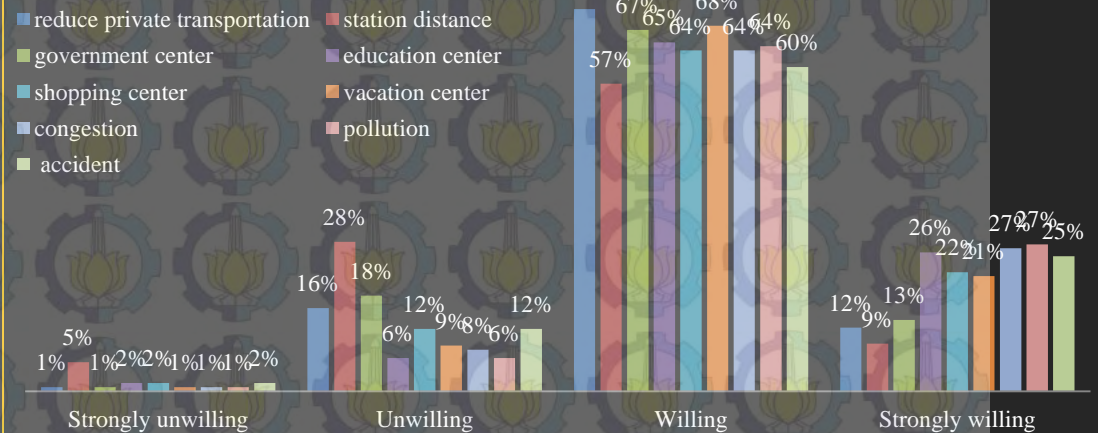
DATA COLLECTION AND PROCESSING

### Social Readiness (Monorail) for Male Gender



## GENDER (MALE)

### Social Readiness (Tram) for Male Gender



### INCOME ASPECT

|                                | Monorail           |           |         |                  | Tram               |           |         |                  | Total |
|--------------------------------|--------------------|-----------|---------|------------------|--------------------|-----------|---------|------------------|-------|
|                                | Strongly unwilling | Unwilling | Willing | Strongly willing | Strongly unwilling | Unwilling | Willing | Strongly willing |       |
| <b>Income &lt; 3 millions</b>  |                    |           |         |                  |                    |           |         |                  |       |
| reduce private transportation  | 1                  | 19        | 138     | 31               | 3                  | 25        | 130     | 31               | 189   |
| station distance               | 7                  | 55        | 103     | 24               | 9                  | 57        | 97      | 26               |       |
| government center              | 0                  | 37        | 117     | 35               | 1                  | 37        | 121     | 30               |       |
| education center               | 0                  | 9         | 116     | 64               | 2                  | 8         | 120     | 59               |       |
| shopping center                | 1                  | 19        | 115     | 53               | 3                  | 19        | 113     | 53               |       |
| vacation center                | 1                  | 11        | 120     | 56               | 2                  | 11        | 122     | 53               |       |
| congestion                     | 2                  | 5         | 100     | 82               | 2                  | 10        | 103     | 74               |       |
| pollution                      | 2                  | 3         | 110     | 73               | 1                  | 8         | 107     | 73               |       |
| accident                       | 3                  | 15        | 97      | 74               | 3                  | 18        | 100     | 68               |       |
| <b>Income 3 – 7.5 millions</b> |                    |           |         |                  |                    |           |         |                  |       |
| reduce private transportation  | 1                  | 8         | 48      | 7                | 1                  | 10        | 49      | 4                | 64    |
| station distance               | 4                  | 15        | 38      | 7                | 4                  | 16        | 39      | 5                |       |
| government center              | 1                  | 8         | 43      | 12               | 1                  | 9         | 47      | 7                |       |
| education center               | 2                  | 3         | 45      | 14               | 2                  | 3         | 50      | 9                |       |
| shopping center                | 2                  | 4         | 43      | 15               | 2                  | 3         | 46      | 13               |       |
| vacation center                | 2                  | 4         | 41      | 17               | 2                  | 4         | 44      | 14               |       |
| congestion                     | 1                  | 3         | 51      | 9                | 1                  | 4         | 51      | 8                |       |
| pollution                      | 1                  | 2         | 52      | 9                | 1                  | 3         | 51      | 9                |       |
| accident                       | 1                  | 5         | 47      | 11               | 1                  | 5         | 49      | 9                |       |



### INCOME ASPECT

|                                 | Monorail           |           |         |                  | Tram               |           |         |                  | Total |
|---------------------------------|--------------------|-----------|---------|------------------|--------------------|-----------|---------|------------------|-------|
|                                 | Strongly unwilling | Unwilling | Willing | Strongly willing | Strongly unwilling | Unwilling | Willing | Strongly willing |       |
| Income 7,500,000-15,000,000 IDR |                    |           |         |                  |                    |           |         |                  |       |
| reduce private transportation   | 1                  | 0         | 7       | 0                | 0                  | 1         | 6       | 1                | 8     |
| station distance                | 0                  | 0         | 7       | 1                | 0                  | 0         | 8       | 0                |       |
| government center               | 0                  | 0         | 7       | 1                | 0                  | 2         | 6       | 0                |       |
| education center                | 1                  | 0         | 5       | 2                | 0                  | 0         | 6       | 2                |       |
| shopping center                 | 0                  | 0         | 7       | 1                | 0                  | 1         | 7       | 0                |       |
| vacation center                 | 0                  | 0         | 6       | 2                | 0                  | 0         | 7       | 1                |       |
| congestion                      | 0                  | 1         | 6       | 1                | 0                  | 2         | 5       | 1                |       |
| pollution                       | 0                  | 1         | 5       | 2                | 0                  | 1         | 6       | 1                |       |
| accident                        | 0                  | 1         | 5       | 2                | 0                  | 1         | 6       | 1                |       |
| Income >15,000,000 IDR          |                    |           |         |                  |                    |           |         |                  |       |
| reduce private transportation   | 0                  | 0         | 2       | 1                | 0                  | 0         | 2       | 1                | 3     |
| station distance                | 0                  | 0         | 3       | 0                | 0                  | 0         | 3       | 0                |       |
| government center               | 0                  | 0         | 3       | 0                | 0                  | 0         | 3       | 0                |       |
| education center                | 0                  | 0         | 1       | 2                | 0                  | 0         | 1       | 2                |       |
| shopping center                 | 0                  | 0         | 3       | 0                | 0                  | 0         | 3       | 0                |       |
| vacation center                 | 0                  | 0         | 1       | 2                | 0                  | 0         | 1       | 2                |       |
| congestion                      | 0                  | 0         | 1       | 2                | 0                  | 0         | 3       | 0                |       |
| pollution                       | 0                  | 0         | 1       | 2                | 0                  | 0         | 3       | 0                |       |
| accident                        | 0                  | 0         | 2       | 1                | 0                  | 0         | 3       | 0                |       |

### DAILY TRANSPORTATION ASPECT

|                               | Monorail           |           |         |                  | Tram               |           |         |                  | Total |
|-------------------------------|--------------------|-----------|---------|------------------|--------------------|-----------|---------|------------------|-------|
|                               | Strongly unwilling | Unwilling | Willing | Strongly willing | Strongly unwilling | Unwilling | Willing | Strongly willing |       |
| Car                           |                    |           |         |                  |                    |           |         |                  |       |
| reduce private transportation | 0                  | 5         | 17      | 5                | 1                  | 6         | 15      | 5                | 27    |
| station distance              | 1                  | 4         | 17      | 5                | 1                  | 5         | 16      | 5                |       |
| government center             | 0                  | 3         | 17      | 7                | 0                  | 3         | 18      | 6                |       |
| education center              | 0                  | 1         | 17      | 9                | 0                  | 0         | 18      | 9                |       |
| shopping center               | 0                  | 3         | 16      | 8                | 1                  | 1         | 16      | 9                |       |
| vacation center               | 0                  | 1         | 14      | 12               | 0                  | 0         | 16      | 11               |       |
| congestion                    | 0                  | 0         | 17      | 10               | 0                  | 0         | 19      | 8                |       |
| pollution                     | 0                  | 0         | 17      | 10               | 0                  | 1         | 18      | 8                |       |
| accident                      | 0                  | 1         | 16      | 10               | 1                  | 1         | 16      | 9                |       |

| Motorcycle                    |    |    |     |    |    |    |     |    |     |
|-------------------------------|----|----|-----|----|----|----|-----|----|-----|
| reduce private transportation | 3  | 22 | 166 | 33 | 3  | 30 | 160 | 31 | 224 |
| station distance              | 10 | 63 | 126 | 25 | 11 | 65 | 124 | 24 |     |
| government center             | 1  | 38 | 144 | 41 | 2  | 40 | 151 | 31 |     |
| education center              | 3  | 10 | 139 | 72 | 4  | 10 | 147 | 63 |     |
| shopping center               | 3  | 19 | 143 | 58 | 4  | 21 | 145 | 53 |     |
| vacation center               | 3  | 13 | 145 | 62 | 4  | 14 | 149 | 56 |     |
| congestion                    | 3  | 9  | 132 | 80 | 3  | 16 | 134 | 71 |     |
| pollution                     | 3  | 6  | 141 | 73 | 2  | 11 | 141 | 70 |     |
| accident                      | 4  | 20 | 126 | 74 | 3  | 23 | 133 | 65 |     |



### DAILY TRANSPORTATION ASPECT

|                               | Monorail   |           |         |                  | Tram               |           |         |                  | Total |
|-------------------------------|--|-----------|---------|------------------|--------------------|-----------|---------|------------------|-------|
|                               | Strongly unwilling                                 | Unwilling | Willing | Strongly willing | Strongly unwilling | Unwilling | Willing | Strongly willing |       |
|                               | Others (Walking, Bicycling, Public Transportation) |           |         |                  |                    |           |         |                  |       |
| reduce private transportation | 0  | 0         | 12      | 1                | 0                  | 0         | 12      | 1                | 13    |
| station distance              | 0  | 3         | 8       | 2                | 1                  | 3         | 7       | 2                |       |
| government center             | 0  | 4         | 9       | 0                | 0                  | 5         | 8       | 0                |       |
| education center              | 0  | 1         | 11      | 1                | 0                  | 1         | 12      | 0                |       |
| shopping center               | 0  | 1         | 9       | 3                | 0                  | 1         | 8       | 4                |       |
| vacation center               | 0  | 1         | 9       | 3                | 0                  | 1         | 9       | 3                |       |
| congestion                    | 0  | 0         | 9       | 4                | 0                  | 0         | 9       | 4                |       |
| pollution                     | 0  | 0         | 10      | 3                | 0                  | 0         | 8       | 5                |       |
| accident                      | 0  | 0         | 9       | 4                | 0                  | 0         | 9       | 4                |       |

# Willingness to Shift

## DATA COLLECTION AND PROCESSING

### Willingness to shift of walking distance motive

|            | < 0.3 km | 0.3-0.5 km | 0.5 -1 km | > 1 km | Total |
|------------|----------|------------|-----------|--------|-------|
| YES        | 14       | 73         | 106       | 18     | 211   |
| NO         |          |            |           |        | 53    |
| RESPONDENT |          |            |           |        | 264   |

### Willingness to shift of using bus feeder

|            | < 5 min | 5 -10 min | 11-20 min | > 20 min | Total |
|------------|---------|-----------|-----------|----------|-------|
| YES        | 4       | 118       | 61        | 6        | 189   |
| NO         |         |           |           |          | 75    |
| RESPONDENT |         |           |           |          | 264   |

### Willingness to shift with parking lot cost

|            | <1000IDR  | 1000-1999IDR   | 2000-5000IDR   | >5000IDR  | Total |
|------------|-----------|----------------|----------------|-----------|-------|
| Per hour   | 83        | 85             | 65             | 2         | 235   |
| Per day    | <10000IDR | 10000-24999IDR | 25000-50000IDR | >50000IDR |       |
|            | 151       | 72             | 9              | 3         | 29    |
| NO         |           |                |                |           | 29    |
| RESPONDENT |           |                |                |           | 264   |

### Willingness to shift with transportation attributes

|        | payment system |                | Interarrival time |          | Operation hours |             |     |
|--------|----------------|----------------|-------------------|----------|-----------------|-------------|-----|
|        | Total          | operation days | Total             | Total    | Total           | Total       |     |
| Manual | 127            | Monday-Friday  | 28                | > 15 min | 20              | 05.00-18.00 | 24  |
| Card   | 137            | seven days     | 236               | 15 min   | 104             | 05.00-22.00 | 122 |
|        |                |                |                   | 10 min   | 140             | 05.00-24.00 | 118 |
| Total  | 264            |                | 264               |          | 264             |             | 264 |



# Willingness to Pay

## DATA COLLECTION AND PROCESSING

FROM RUNNING MINTAB

| Attributes                                    | Monorail    |              | Tram        |              |
|---|-------------|--------------|-------------|--------------|
|   | Coeff.      | Std. Error   | Coeff.      | Std. Error   |
| Fee   | 0,472255**  | 0,370037     | 0,522941*** | 0,344544     |
| <i>Operation Days</i>                         |             |              |             |              |
| Monday-Friday                                 | -1,3873898  | 1,404833717  | -1,30103    | 1,322219295  |
| Seven Days                                    | 1,4048337   | -1,404833717 | 1,3222193   | -1,322219295 |
| <i>Operation Hours</i>                        |             |              |             |              |
| 05.00 - 18.00                                 | -1,4048337  | 1,404833717  | -1,3222193  | 1,322219295  |
| 05.00 - 22.00                                 | -0,1732434  | 0,200914843  | -0,1962946  | 0,228882012  |
| 05.00 - 24.00                                 | 0,1732434   | -0,132625565 | 0,1962946   | -0,146128036 |
| <i>Inter-arrival</i>                          |             |              |             |              |
| > 15 min                                      | 0,0409836   | -1,387389826 | -1,30103    | 1,322219295  |
| 15 min  | 0,6710526   | -0,173243416 | -0,1962946  | 0,228882012  |
| 10 min  | 1,4901961   | 0,173243416  | 0,1962946   | -0,146128036 |
| <i>Schedule</i>                               |             |              |             |              |
| Free  | -1,3873898  | 1,404833717  | -1,30103    | 1,322219295  |
| Scheduled                                     | 1,4048337   | -1,404833717 | 1,3222193   | -1,322219295 |
| <i>Cleaness</i>                               |             |              |             |              |
| Enough  | -1,3873898  | 1,404833717  | -1,30103    | 1,322219295  |
| Cleaned                                       | 1,4048337   | -1,404833717 | 1,3222193   | -1,322219295 |
| <i>Information Service</i>                    |             |              |             |              |
| Schedule                                      | 1,4048337   | -0,132625565 | 1,3222193   | -0,146128036 |
| Operator                                      | 0,1732434   | -1,404833717 | 0,146128    | -1,322219295 |
| <i>Socio-demographic 0-1 qualitative</i>      |             |              |             |              |
| Choose*Male                                   | 1,8027737   | 2,117271296  | 1,49485     | 0,031484794  |
| Choose*Female                                 | 1,2007137   | 1,505149978  | 1,200714    | 0,061111111  |
| Choose*Employees                              | 0,1349957   | -1,292809665 | 1,238882    | 0,078159364  |
| Choose*Students                               | 0,416309    | -1,685741739 | 1,50515     | 0,030651341  |
| <i>Socio-demographic continuous variables</i> |             |              |             |              |
| Choose*Income_A                               | 1,4149733** | -1,564835083 | 1,30103**   | 0,04929972   |
| Choose*Income_B                               | 1,3082086** | -1,30820858  | 0,148402**  | 0,047413793  |
| Choose*Income_C                               | 0,0001184*  | 1,505149978  | -1,50515*   | 1,505149978  |
| Choose*Income_D                               | 4,354E-05*  | 1,939519253  | -1,93952*   | 1,939519253  |

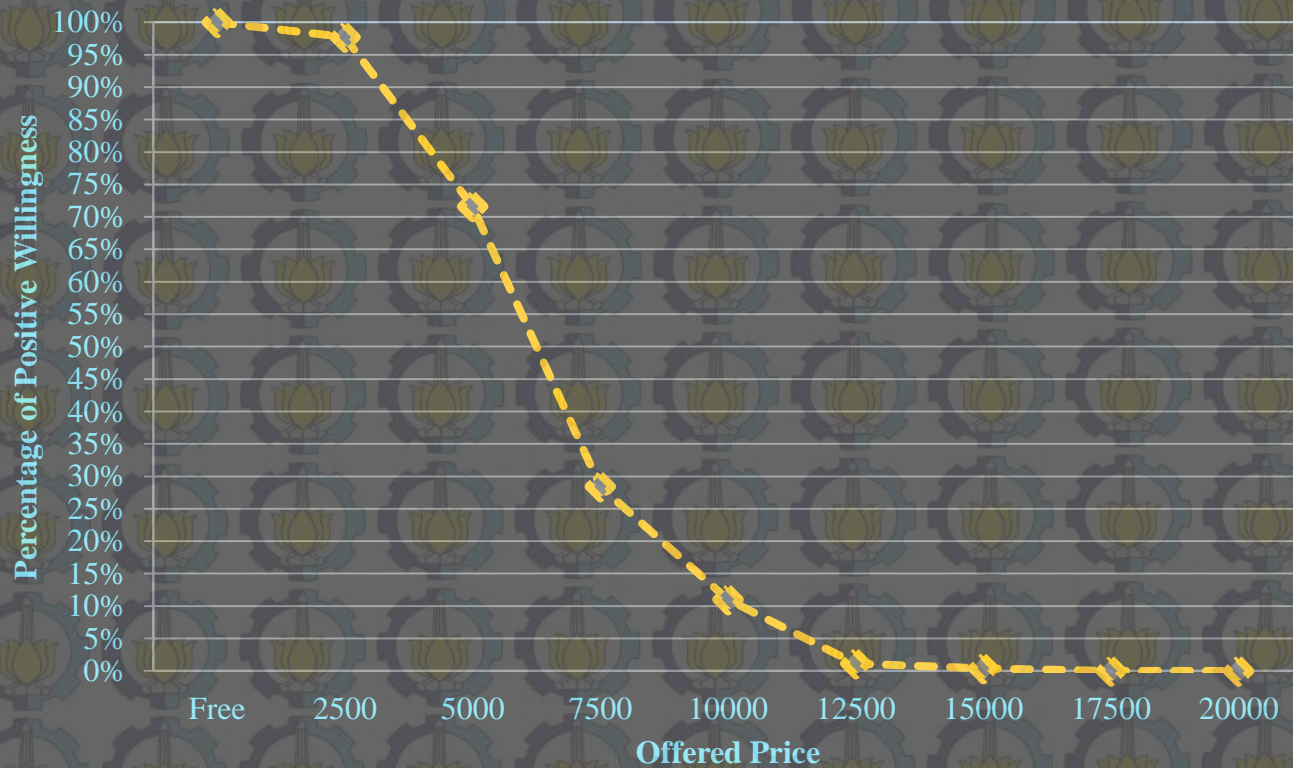
\*\* Significant at the 5% level

\* Significant at the 1% level

# Willingness to Pay

DATA COLLECTION AND PROCESSING

Percentage of Social Willingness to Pay Based on Price



|         |      |      |      |      |       |       |       |       |       |
|---------|------|------|------|------|-------|-------|-------|-------|-------|
| Price   | Free | 2500 | 5000 | 7500 | 10000 | 12500 | 15000 | 17500 | 20000 |
| Percent | 100% | 98%  | 72%  | 28%  | 11%   | 1%    | 0%    | 0%    | 0%    |



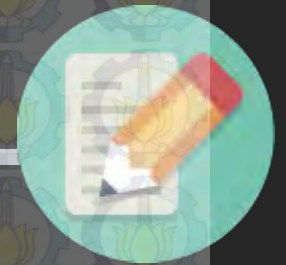


2511 100 0

41

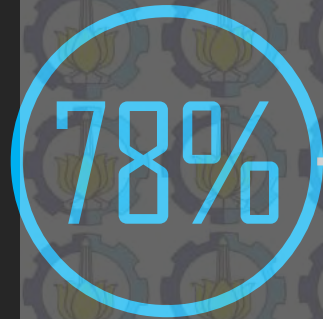
# Analysis and Discussion

SUPERVISOR: PROF. IWAN VANANY, S.T., M.T., Ph.D.  
BY: PUTRI NUR IMANI M.

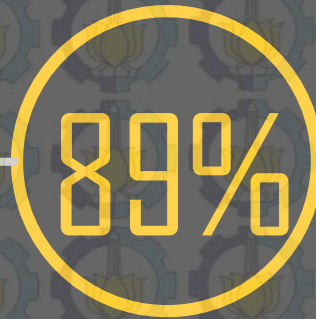


# Readiness to Use

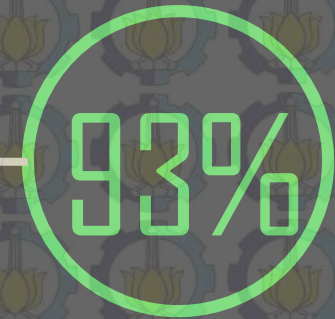
## ANALYSIS AND DISCUSSION



Change to monorail and tram factor



Travel destination factor



Environmental Effect

1. policy maker as Surabaya government should offer high environmental benefits of using monorail and tram to society
2. Government should propose the policy to limit the number of owned private transportation to reduce the booming of road capacity

CO2 Emission of Transportation in Surabaya (ton/year)

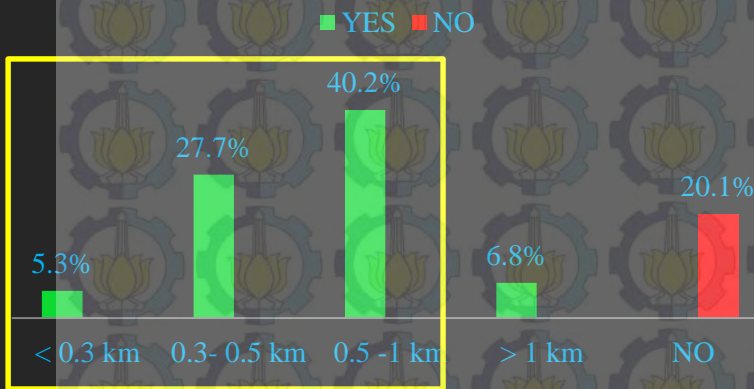




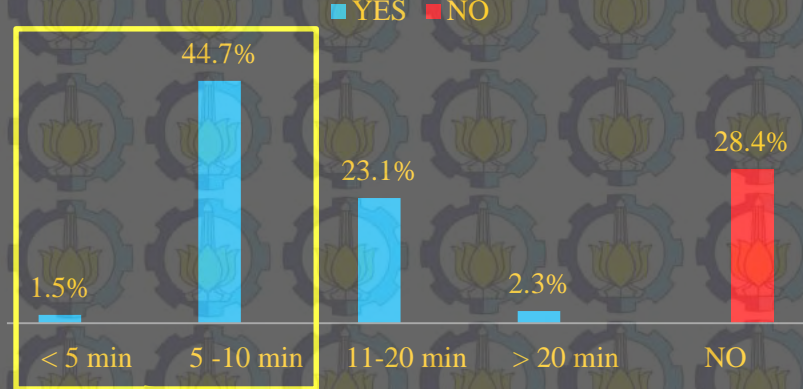
# Willingness to Shift

## ANALYSIS AND DISCUSSION

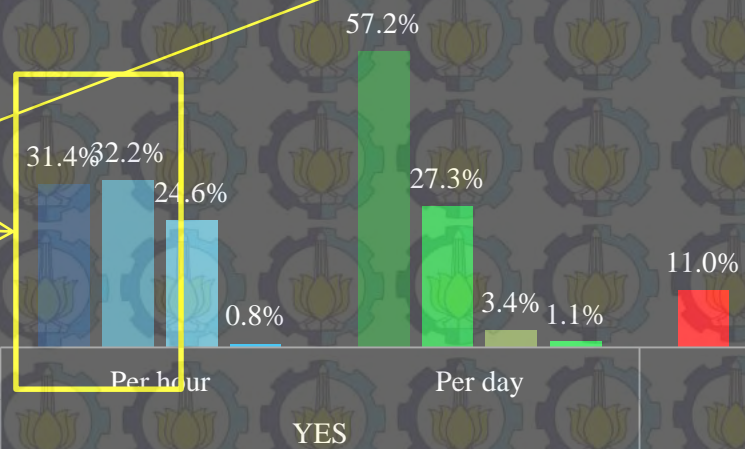
### Willingness to Shift for Walking Distance



### Willingness to Shift of Using Bus Feeder



### Willingness to Shift for Parking Lot Motive



Policy maker considerations

| Cost of parking lot |                |
|---------------------|----------------|
| Per hour            | Per day        |
| <1000IDR            | <10000IDR      |
| 1000-1999IDR        | 10000-24999IDR |
| 2000-5000IDR        | 25000-50000IDR |
| >5000IDR            | >50000IDR      |

# Willingness to Pay (Option)

## ANALYSIS AND DISCUSSION

| Null Hypothesis                            | X2      | P> X2         |
|--|---------|---------------|
| <i>Monorail</i>                            |         |               |
| <b>Two options</b>                         |         |               |
| Bm-f=Bsevendays                            | 4,48019 | 0,034         |
| Benough-Bcleaned                           | 11,3199 | 0,001         |
| Bfree=Bscheduled                           | 7,41915 | 0,006         |
| Bschedule=Boperator                        | 6,06061 | 0,014         |
| <b>Three options</b>                       |         |               |
| B>15min=B 15min                            | 5,66793 | 0,017         |
| B>15min=B 10min                            | 9,81818 | 0,002         |
| Inter-arrival B 15min=B 10min              | 1,72841 | <b>0,189*</b> |
| B5 AM – 6 PM=B5 AM – 10 PM                 | 2,22893 | <b>0,135*</b> |
| B5 AM – 6 PM=B5 AM – 12 AM                 | 3,8029  | <b>0,051*</b> |
| Operation hours B5 AM – 10PM=B5 AM – 12 AM | 9,84252 | 0,002         |
| <i>Tram</i>                                |         |               |
| <b>Two options</b>                         |         |               |
| Bm-f=Bsevendays                            | 11,5227 | 0,001         |
| Benough-Bcleaned                           | 6,6000  | 0,010         |
| Bfree=Bscheduled                           | 6,23743 | 0,013         |
| Bschedule=Boperator                        | 7,33333 | 0,007         |
| <b>Three options</b>                       |         |               |
| B>15min=B 15min                            | 1,76534 | <b>0,184*</b> |
| B>15min=B 10min                            | 3,28996 | 0,07          |
| Inter-arrival B 15min=B 10min              | 1,87315 | <b>0,171*</b> |
| B5 AM – 6 PM=B5 AM – 10 PM                 | 1,60655 | <b>0,205*</b> |
| B5 AM – 6 PM=B5 AM – 12 AM                 | 5,51357 | 0,019         |
| Operation hours B5 AM – 10PM=B5 AM – 12 AM | 4,55983 | 0,033         |

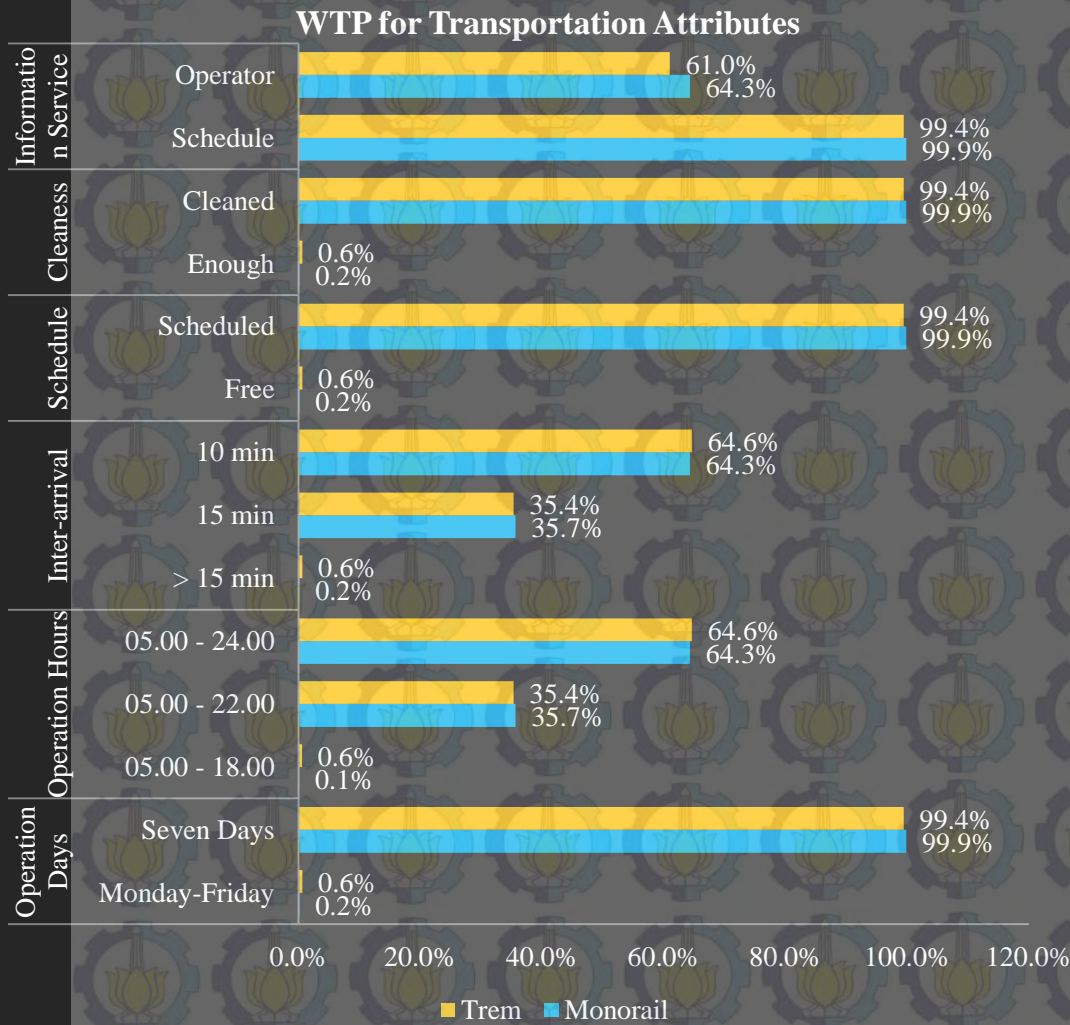
\*Higher than 5% P-value, meaning to reject Null Hypothesis

the effects of the socio-demography variable significant hypothesis should be considered by policy maker in determining whether which one the preferable transportation attributes



# Willingness to Pay (Option)

## ANALYSIS AND DISCUSSION

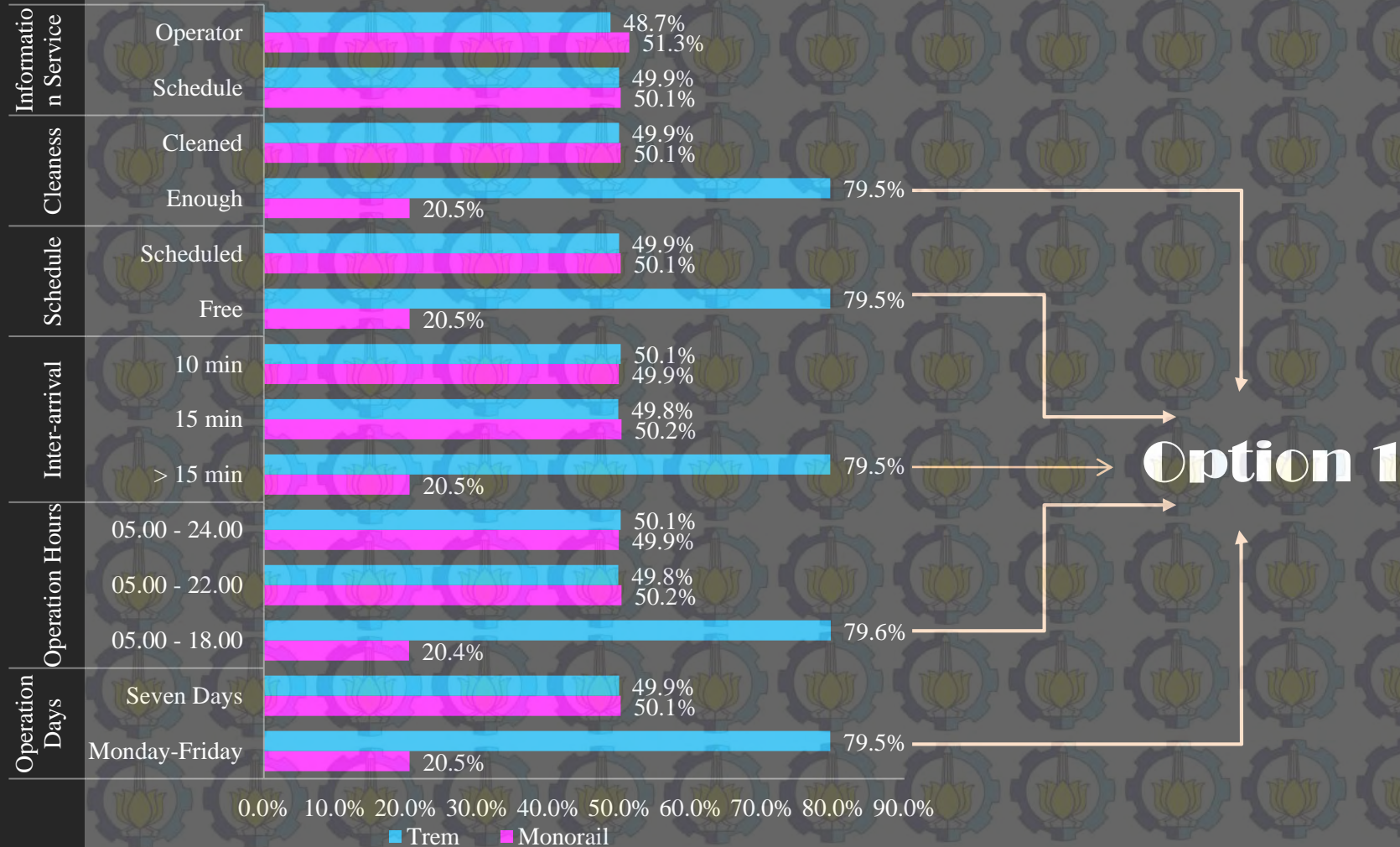


**HAVE NO BIG PRIORITY IN ONE TRANSPORTATION MODE**  
 respondent will use whether monorail or tram based on the nearest station from living place and destination place.

# Willingness to Pay (Option)

## ANALYSIS AND DISCUSSION

Percentage of Positive WTP Monorail and Tram





# Willingness to Pay (Price)

## ANALYSIS AND DISCUSSION

### COST RECOMMENDATION CALCULATION

| MRT SPECIFICATION     | MONORAIL        | TRAM            | Surabaya Population |
|-----------------------|-----------------|-----------------|---------------------|
| NEED FOR FLEET (UNIT) | 18              | 22              | 3.022.481           |
| CAPACITY (PSG/TRAIN)  | 400             | 200             |                     |
| STATION               | 25              | 36              |                     |
| Capacity/ Route       | 7.200           | 4.400           |                     |
| Capacity/ day         | 172.800         | 154.000         |                     |
| DEMAND/YEAR           | 53.942.104      | 40.737.896      |                     |
| Demand/ day           | 149.839         | 113.161         |                     |
| Demand/ Capacity      | 86,71%          | 73,48%          |                     |
| Percentage of WTP     | 5,72%           | 5,10%           |                     |
| Range                 | 10000-12500 IDR | 10000-12500 IDR |                     |
| WTP of MRT Tariff     | 11.337          | 11.495          |                     |

Assumption:  
People will use MRT to go the second stop from their initial station

Capacity/ Route = need for fleet x capacity  
 Capacity/ Day = capacity/route x (station-1)  
 Percentage of WTP = capacity/ day : population



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# Conclusion and Recommendation

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BY: PUTRI NUR IMANI M.





# Conclusion

## CONCLUSION-RECOMMENDATION

### Readiness to use & Willingness to shift

majority gender income daily transportation **READY** Change to monorail and tram Travel destination **Environmental effect**

#### Willingness Motives

**Manual** Payment System **1 km** of walking distance  
Less than **10** minutes of bus feeder time  
**LOW PARKING LOT COST**

### Cost Recommendation

**6250 IDR**

*50 % willingness*

**11337 IDR**

*Boyorail*



**11495 IDR**

*Surotram*

### Willingness to pay

Most of people **have no different priority** in one mode depended on the **station location** from **living** and **destination place**

*Service Quality*

**Option 1** **Option 2-3**

**Surotram**

**Monorail**

### ➔ For practical aspect

to help the policy maker as Surabaya government in determining MRT (monorail and tram) tariff by considering the service quality, benefits, and customer willingness. Especially, the indirect benefit is the tourism aspect to increase the foreign exchange.

### ➔ For future research

(a) the study should conduct with more preferable and applicable method, such as combining WTP option and WTP price, (b) This study can be used to do other research scopes, such as measuring subsidized BBM and reducing private transportation.



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No. Kuesioner

Nama Surveyor : .....

### Part 1. Data Diri Responden

1. Nama : .....

2. Alamat : .....

Berikut ini pilih jawaban yang sesuai

3. Jenis Kelamin  
 Laki-Laki  Perempuan

4. Pekerjaan  
 PNS  Pegawai swasta  
 Mahasiswa/Pelajar  Ibu Rumah Tangga  
 Wiraswasta  Lain-lain: .....

5. Jumlah Pendapatan  
Berapa nilai nominal pendapatan/uang saku (untuk mahasiswa )  
Anda: Rp .....  
 <3 juta  3 -7,5 juta  7,5 -15 juta  > 15 juta

6. Kendaraan yang dimiliki:  
 Mobil ke-(1, 2,3, n) cc: (1).....(2).....(3).....  
Tahun keluar : (1).....(2).....(3).....  
 Sepeda motor ke (1,2,3,n) cc: (1).....(2).....(3).....  
Tahun keluar : (1).....(2).....(3).....

7. Penggunaan kendaraan

setiap hari  3-4 kali seminggu  
 1 kali seminggu  kurang dari 1 kali seminggu

8. Tujuan penggunaan kendaraan:  
 Bekerja  Berbelanja  Wisata/Lifestyle  
 Belajar/Sekolah  Lainnya: .....

9. Daerah yang dituju? .....

10. Tipe BBM apakah yang sering Anda gunakan setiap harinya  
 Premium  Pertamax  Solar  BGG

11. Volume BBM yg dikonsumsi kendaraan anda:  
Rata-Rata : Rp (liter)...../minggu  
 < 2 liter/minggu  2-10 liter/minggu  
 11-25 liter/minggu  > 25 liter/minggu

12. Beraparata-rata jarak tempuh kendaraan Anda seharinya:.....km

13. Pada pendapatan berapakah (per bulan) Anda akan membeli mobil?  
Rp .....

14. Sudah berapa kali Anda berganti mobil?.....kali  
Selang berapa lama Anda berganti mobil?.....tahun

15. Apakah Anda mengetahui tentang monorel atau trem (Surabaya Mass Rapid Transit)?  
 Ya  Tidak

### Part 2. Kesiapan Untuk Berpindah (*Readiness*)

1. Kendaraan apa yang sering Anda gunakan sehari-hari? (*centang salah satu*)

- Mobil                       Sepeda Motor                       Angkutan Umum                       lain-lain: .....

2. Centanglah pilihan Anda! (*diprioritaskan tidak memilih nomor 3*)

- Skala            1: Sangat Tidak Bersedia            2: Tidak Bersedia            4: Bersedia            5: Sangat Bersedia

| Faktor                           | Sub Faktor                        | Pertanyaan  | Monorel |   |   |   |   | Trem |   |   |   |   |  |  |
|----------------------------------|-----------------------------------|---|---------|---|---|---|---|------|---|---|---|---|--|--|
|                                  |                                   |   | 1       | 2 | 3 | 4 | 5 | 1    | 2 | 3 | 4 | 5 |  |  |
| 1. Berpindah ke Monorel dan Trem | 1.1 Pengurangan kendaraan pribadi | Apakah Anda bersedia untuk beralih untuk menggunakan Monorel dan Trem?                                      |         |   |   |   |   |      |   |   |   |   |  |  |
|                                  | 1.2 Jarak Stasiun                 | Apakah Anda bersedia jika stasiun pemberhentian berjarak maksimum 1km meter dari tempat tinggal?            |         |   |   |   |   |      |   |   |   |   |  |  |
| 2. Tujuan Perjalanan             | 2.1                               | Apakah Anda bersedia jika stasiun pemberhentian berada di dekat pusat pemerintahan?                         |         |   |   |   |   |      |   |   |   |   |  |  |
|                                  | 2.2                               | Apakah Anda bersedia jika stasiun pemberhentian berada di dekat fasilitas pendidikan (sekolah/universitas)? |         |   |   |   |   |      |   |   |   |   |  |  |
|                                  | 2.3                               | Apakah Anda bersedia jika stasiun pemberhentian berada di dekat tempat wisata?                              |         |   |   |   |   |      |   |   |   |   |  |  |
|                                  | 2.4                               | Apakah Anda bersedia jika stasiun pemberhentian berada di dekat pusat perbelanjaan?                         |         |   |   |   |   |      |   |   |   |   |  |  |
| 3. Dampak Lingkungan             | 3.1 Kemacetan                     | Apakah Anda bersedia beralih menggunakan Monorel dan Trem untuk mengurangi kemacetan?                       |         |   |   |   |   |      |   |   |   |   |  |  |
|                                  | 3.2 Polusi                        | Apakah Anda bersedia beralih menggunakan Monorel dan Trem untuk mengurangi polusi?                          |         |   |   |   |   |      |   |   |   |   |  |  |
|                                  | 3.3 Kecelakaan                    | Apakah Anda bersedia beralih menggunakan Monorel dan Trem untuk mengurangi terjadinya kecelakaan?           |         |   |   |   |   |      |   |   |   |   |  |  |



### Part 3. Kesiediaan Untuk Berubah (*Willingness to Shift*)

Centanglah pilihan Anda!

- Apakah Anda bersedia untuk berjalan kaki menuju stasiun Monorail atau Trem terdekat?  
 Ya                       Tidak  
Berapa jarak maksimum berjalan kaki yang Anda toleransi:  
.....Km
- Apakah Anda bersedia menggunakan bus feeder/angkutan menuju stasiun Monorail atau Trem terdekat?  
 Ya                       Tidak  
Berapa waktu maksimum sampai ke stasiun monorail atau trem yang Anda toleransi: .....menit
- Apakah Anda memerlukan fasilitas area parkir kendaraan di dekat stasiun Monorail atau Trem?  
 Ya                       Tidak  
Bila iya, berapa tiket parkir yang diinginkan:  
(1) perjam : Rp.....  
(2) perharinya (inap) : Rp.....
- Sistem pembayaran yang Anda pilih  
 Manual  
 Kartu/Electronic
- Hari operasi yang Anda pilih?  
 senin-jumat  
 setiap hari
- Waktu antar kedatangan yang Anda pilih?  
 >15 menit                       tiap 15 menit  
 tiap 10 menit
- Jam operasi yang Anda pilih?  
 5 pagi - 6 petang                       5 pagi - 10 malam  
 5 pagi - 12 malam

### Part 4. Kesiediaan Untuk Membayar (*Willingness to Pay*)

#### 4.1 Kesiediaan Untuk Membayar Tanpa Berdasarkan Harga

Centanglah salah satu pilihan Anda!

##### 4.1.1 Monorel

| Atribut                | Opsi 1   | Opsi 2   | Opsi 3  |
|------------------------|--|--|---|
| Hari operasi           | Senin-Jumat  | Tujuh hari                                       | Tujuh hari  |
| Waktu antar kedatangan | > 15 menit   | setiap 15 menit                                  | setiap 10 menit   |
| Jadwal                 | Bebas  | terjadwal  | Terjadwal   |
| Jam operasi            | 5 pagi- 6 petang                                       | 5 pagi- 10 malam                                 | 5 pagi- 12 malam  |
| Fasilitas Monorel      |  |  |   |
| Kebersihan             | Cukup  | Terjaga Kebersihannya                            | Terjaga Kebersihannya                                     |
| Layanan informasi      | Map perjalanan, tanpa jadwal, pengumuman keterlambatan | Map perjalanan, jadwal, pengumuman keterlambatan | Map perjalanan, jadwal, pengumuman keterlambatan, penjaga |
| Kotak centang          | <input type="checkbox"/>                               | <input type="checkbox"/>                         | <input type="checkbox"/>                                  |

##### 4.1.2 Tram

| Atribut                | Opsi 1   | Opsi 2   | Opsi 3  |
|------------------------|--|--|---|
| Hari operasi           | Senin-Jumat  | Tujuh hari                                       | Tujuh hari  |
| Waktu antar kedatangan | > 15 menit   | setiap 15 menit                                  | setiap 10 menit   |
| Jadwal                 | Bebas  | terjadwal  | Terjadwal   |
| Jam operasi            | 5 pagi- 6 petang                                       | 5 pagi- 10 malam                                 | 5 pagi- 12 malam  |
| Fasilitas Monorel      |  |  |   |
| Kebersihan             | Cukup  | Terjaga Kebersihannya                            | Terjaga Kebersihannya                                     |
| Layanan informasi      | Map perjalanan, tanpa jadwal, pengumuman keterlambatan | Map perjalanan, jadwal, pengumuman keterlambatan | Map perjalanan, jadwal, pengumuman keterlambatan, penjaga |
| Kotak centang          | <input type="checkbox"/>                               | <input type="checkbox"/>                         | <input type="checkbox"/>                                  |

#### 4.2 Kesiediaan Untuk Membayar Berdasarkan Harga

Centanglah pilihan Anda!

| No | Pertanyaan  | Jawaban   |
|----|---|---|
| 1  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem gratis?      | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 2  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 2.500,-?  | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 3  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 5.000,-?  | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 4  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 7.500,-?  | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 5  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 10.000,-? | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 6  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 12.500,-? | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 7  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 15.000,-? | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 8  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 17.500,-? | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |
| 9  | Apakah Anda bersedia apabila harga tiket Monorail dan Trem Rp 20.000,-? | <input type="checkbox"/> Ya<br><input type="checkbox"/> Tidak |

Terima kasih atas isianannya, tanpa partisipasi anda, penelitian kami tidak akan terlaksanakan dengan baik.



| NO | District        | Population | Sample per Region |        |
|----|-----------------|------------|-------------------|--------|
|    |                 |            | Proportion        | Sample |
| 1  | Suko manunggal  | 101617     | 0,034             | 12     |
| 2  | Tandes          | 95458      | 0,032             | 12     |
| 3  | Asem Rowo       | 42580      | 0,014             | 6      |
| 4  | Benowo          | 50388      | 0,017             | 7      |
| 5  | Pakal           | 44811      | 0,015             | 6      |
| 6  | Lakarsantri     | 53466      | 0,018             | 7      |
| 7  | Sambikerep      | 57452      | 0,019             | 8      |
| 8  | Genteng         | 67659      | 0,022             | 9      |
| 9  | Tegalsari       | 113772     | 0,038             | 14     |
| 10 | Bubutan         | 113181     | 0,037             | 14     |
| 11 | Simokerto       | 104836     | 0,035             | 13     |
| 12 | Pabean Cantikan | 91148      | 0,030             | 12     |
| 13 | Semampir        | 199011     | 0,066             | 25     |
| 14 | Krembangan      | 125800     | 0,042             | 15     |
| 17 | Etc.            |            |                   |        |



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# THANK YOU ~

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SUPERVISOR: PROF. IWAN VANANY, S.T., M.T., Ph.D.  
BY: PUTRI NUR IMANI M.



Here is the example calculation of positive WTP estimation for Monday-Friday of monorail.

$$WTP_k = -\frac{\beta_k}{\beta_s} = -\left(\frac{-1.3873898}{0.472225}\right) = 2.937798$$
$$\text{percent} = \left(1 - \varphi\left(-\frac{\beta_k}{\beta_s}\right)\right) \cdot 100 = \left(1 - \varphi(2.937798)\right) \cdot 100 = 0.2\%$$

Here is the example calculation of PERCENTAGE OF WTP MONORAIL AND TRAM.

Seven days (monorail) = seven days (monorail) / seven days (monorail + tram)

Seven days (monorail) = 0.2% / (0.2 + 0.6)% = 20.5%

# Attachment

## POSITIVE WTP CALCULATION

| Attributes                 | Mean WTP     |             | Normal Cumulative Distribution |             | Percent  |       | Comparison |       |
|----------------------------|--------------|-------------|--------------------------------|-------------|----------|-------|------------|-------|
|                            | Monorail     | Tram        | Monorail                       | Tram        | Monorail | Tram  | monorail   | tram  |
| <i>Operation Days</i>      |              |             |                                |             |          |       |            |       |
| Monday-Friday              | 2,937798067  | 2,487909718 | 0,998347239                    | 0,993575183 | 0,2%     | 0,6%  | 20,5%      | 79,5% |
| Seven Days                 | -2,974735506 | -2,5284292  | 0,001466206                    | 0,00572871  | 99,9%    | 99,4% | 50,1%      | 49,9% |
| <i>Operation Hours</i>     |              |             |                                |             |          |       |            |       |
| 05.00 - 18.00              | 2,974735506  | 2,528429201 | 0,998533794                    | 0,99427129  | 0,1%     | 0,6%  | 20,4%      | 79,6% |
| 05.00 - 22.00              | 0,366842948  | 0,375366715 | 0,643131915                    | 0,646306122 | 35,7%    | 35,4% | 50,2%      | 49,8% |
| 05.00 - 24.00              | -0,366842948 | -0,37536671 | 0,356868085                    | 0,353693878 | 64,3%    | 64,6% | 49,9%      | 50,1% |
| <i>Inter-arrival</i>       |              |             |                                |             |          |       |            |       |
| > 15 min                   | 2,937798067  | 2,487909718 | 0,998347239                    | 0,993575183 | 0,2%     | 0,6%  | 20,5%      | 79,5% |
| 15 min                     | 0,366842948  | 0,375366715 | 0,643131915                    | 0,646306122 | 35,7%    | 35,4% | 50,2%      | 49,8% |
| 10 min                     | -0,366842948 | -0,37536671 | 0,356868085                    | 0,353693878 | 64,3%    | 64,6% | 49,9%      | 50,1% |
| <i>Schedule</i>            |              |             |                                |             |          |       |            |       |
| Free                       | 2,937798067  | 2,487909718 | 0,998347239                    | 0,993575183 | 0,2%     | 0,6%  | 20,5%      | 79,5% |
| Scheduled                  | -2,974735506 | -2,5284292  | 0,001466206                    | 0,00572871  | 99,9%    | 99,4% | 50,1%      | 49,9% |
| <i>Cleaness</i>            |              |             |                                |             |          |       |            |       |
| Enough                     | 2,937798067  | 2,487909718 | 0,998347239                    | 0,993575183 | 0,2%     | 0,6%  | 20,5%      | 79,5% |
| Cleaned                    | -2,974735506 | -2,5284292  | 0,001466206                    | 0,00572871  | 99,9%    | 99,4% | 50,1%      | 49,9% |
| <i>Information Service</i> |              |             |                                |             |          |       |            |       |
| Schedule                   | -2,974735506 | -2,5284292  | 0,001466206                    | 0,00572871  | 99,9%    | 99,4% | 50,1%      | 49,9% |
| Operator                   | -0,366842948 | -0,27943503 | 0,356868085                    | 0,389955494 | 64,3%    | 61,0% | 51,3%      | 48,7% |



# Attachment

## POSITIVE WTP CALCULATION

\*Untitled1 [DataSet0] - SPSS Data Editor

File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help

1 : reduce\_private\_trasrip... 4 Visible: 9 of 9 Variables

|    | reduce_privat<br>e_transportati<br>on | station_dista<br>nce | government_c<br>enter | education_ce<br>nter | shopping_cen<br>ter | vacation_cen<br>ter | congestion | pollution | accident | var | var | var | var | var | var |
|----|---------------------------------------|----------------------|-----------------------|----------------------|---------------------|---------------------|------------|-----------|----------|-----|-----|-----|-----|-----|-----|
| 1  | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 2.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 2  | 4.00                                  | 4.00                 | 4.00                  | 5.00                 | 5.00                | 5.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 3  | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 4  | 5.00                                  | 5.00                 | 5.00                  | 5.00                 | 5.00                | 4.00                | 5.00       | 4.00      | 5.00     |     |     |     |     |     |     |
| 5  | 4.00                                  | 2.00                 | 4.00                  | 4.00                 | 2.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 6  | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 5.00                | 5.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 7  | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 8  | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 9  | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 10 | 4.00                                  | 2.00                 | 4.00                  | 5.00                 | 5.00                | 5.00                | 5.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 11 | 4.00                                  | 4.00                 | 2.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 5.00     |     |     |     |     |     |     |
| 12 | 5.00                                  | 4.00                 | 5.00                  | 5.00                 | 4.00                | 4.00                | 5.00       | 5.00      | 5.00     |     |     |     |     |     |     |
| 13 | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 14 | 4.00                                  | 4.00                 | 4.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 15 | 5.00                                  | 5.00                 | 5.00                  | 5.00                 | 5.00                | 5.00                | 5.00       | 5.00      | 5.00     |     |     |     |     |     |     |
| 16 | 4.00                                  | 4.00                 | 4.00                  | 2.00                 | 2.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 17 | 2.00                                  | 2.00                 | 2.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 18 | 2.00                                  | 2.00                 | 2.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 19 | 4.00                                  | 4.00                 | 5.00                  | 5.00                 | 5.00                | 5.00                | 5.00       | 5.00      | 5.00     |     |     |     |     |     |     |
| 20 | 5.00                                  | 4.00                 | 4.00                  | 5.00                 | 4.00                | 4.00                | 5.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 21 | 4.00                                  | 5.00                 | 5.00                  | 5.00                 | 5.00                | 5.00                | 4.00       | 5.00      | 5.00     |     |     |     |     |     |     |
| 22 | 2.00                                  | 2.00                 | 2.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |
| 23 | 2.00                                  | 2.00                 | 2.00                  | 4.00                 | 4.00                | 4.00                | 4.00       | 4.00      | 4.00     |     |     |     |     |     |     |

Data View Variable View

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SPSS Viewer - \*Output [Document] - SPSS Viewer

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Output

- Log
- Factor Analysis
  - Notes
  - Active Dataset
  - Descriptive Statistics
  - Correlation Matrix
  - Title
  - Inverse of Correlation Matrix
  - KMO and Bartlett's Test
  - Anti-image Matrices
  - Communalities
  - Total Variance Explained
  - Component Matrix
  - Reproduced Correlation Matrix

**Anti-image Matrices**

|                        | reduce_private_transportation          | station_distance          | government_center          | education_center          | shopping_center          | vacation_center          | pollution          | accident           | congestion          |
|------------------------|--|---------------------------|----------------------------|---------------------------|--------------------------|--------------------------|--------------------|--------------------|---------------------|
| Anti-image Covariance  | reduce_private_transportation<br>602   | station_distance<br>-103  | government_center<br>-034  | education_center<br>-085  | shopping_center<br>078   | vacation_center<br>-101  | pollution<br>-022  | accident<br>.050   | congestion<br>-154  |
|                        | station_distance<br>-103               | station_distance<br>723   | government_center<br>-116  | education_center<br>-036  | shopping_center<br>-002  | vacation_center<br>-027  | pollution<br>026   | accident<br>-175   | congestion<br>018   |
|                        | government_center<br>-034              | government_center<br>-116 | government_center<br>712   | education_center<br>-103  | shopping_center<br>-129  | vacation_center<br>004   | pollution<br>034   | accident<br>.009   | congestion<br>-055  |
|                        | education_center<br>-085               | education_center<br>-036  | education_center<br>-103   | education_center<br>552   | shopping_center<br>-167  | vacation_center<br>012   | pollution<br>-111  | accident<br>041    | congestion<br>-022  |
|                        | shopping_center<br>078                 | shopping_center<br>-002   | shopping_center<br>-129    | shopping_center<br>-167   | shopping_center<br>486   | vacation_center<br>-255  | pollution<br>021   | accident<br>-026   | congestion<br>-007  |
|                        | vacation_center<br>-101                | vacation_center<br>-027   | vacation_center<br>004     | vacation_center<br>012    | vacation_center<br>-255  | vacation_center<br>532   | pollution<br>004   | accident<br>-013   | congestion<br>-054  |
|                        | pollution<br>-022                      | pollution<br>026          | pollution<br>034           | pollution<br>-111         | pollution<br>021         | pollution<br>004         | pollution<br>376   | accident<br>-171   | congestion<br>-148  |
|                        | accident<br>050                        | accident<br>-175          | accident<br>008            | accident<br>041           | accident<br>-026         | accident<br>-013         | accident<br>-171   | accident<br>456    | congestion<br>094   |
|                        | congestion<br>-154                     | congestion<br>018         | congestion<br>-055         | congestion<br>-022        | congestion<br>-007       | congestion<br>-054       | congestion<br>-148 | congestion<br>-094 | congestion<br>356   |
| Anti-image Correlation | reduce_private_transportation<br>.846* | station_distance<br>-157  | government_center<br>-052  | education_center<br>-148  | shopping_center<br>.144  | vacation_center<br>-179  | pollution<br>-047  | accident<br>.086   | congestion<br>-332  |
|                        | station_distance<br>-157               | station_distance<br>.852* | government_center<br>-162  | education_center<br>-055  | shopping_center<br>-003  | vacation_center<br>-043  | pollution<br>.049  | accident<br>-305   | congestion<br>.035  |
|                        | government_center<br>-052              | government_center<br>-162 | government_center<br>.885* | education_center<br>-165  | shopping_center<br>-219  | vacation_center<br>.006  | pollution<br>.066  | accident<br>.013   | congestion<br>-110  |
|                        | education_center<br>-148               | education_center<br>-055  | education_center<br>-165   | education_center<br>.868* | shopping_center<br>-323  | vacation_center<br>022   | pollution<br>-244  | accident<br>.082   | congestion<br>-049  |
|                        | shopping_center<br>.144                | shopping_center<br>-003   | shopping_center<br>-219    | shopping_center<br>-323   | shopping_center<br>.751* | vacation_center<br>-502  | pollution<br>.049  | accident<br>-056   | congestion<br>-016  |
|                        | vacation_center<br>-179                | vacation_center<br>-043   | vacation_center<br>.006    | vacation_center<br>022    | vacation_center<br>-502  | vacation_center<br>.816* | pollution<br>.009  | accident<br>-026   | congestion<br>-124  |
|                        | pollution<br>-047                      | pollution<br>049          | pollution<br>.066          | pollution<br>-244         | pollution<br>049         | pollution<br>.816*       | pollution<br>.009  | accident<br>816*   | congestion<br>-412  |
|                        | accident<br>.086                       | accident<br>-305          | accident<br>.013           | accident<br>.082          | accident<br>-056         | accident<br>-026         | accident<br>-412   | accident<br>.821*  | congestion<br>-234  |
|                        | congestion<br>-332                     | congestion<br>.035        | congestion<br>-110         | congestion<br>-049        | congestion<br>-016       | congestion<br>-124       | congestion<br>-404 | congestion<br>-234 | congestion<br>.851* |

a. Measures of Sampling Adequacy(MSA)

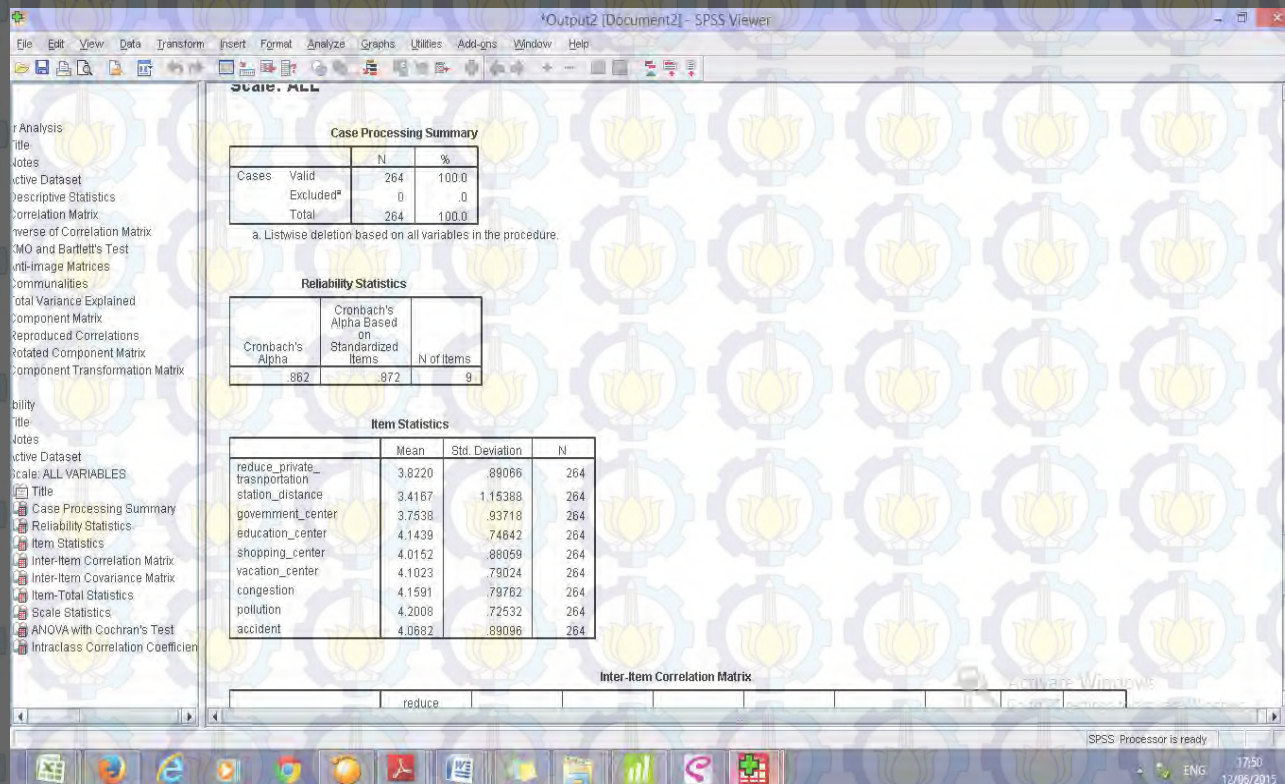
**Communalities**

|                               | Initial | Extraction |
|-------------------------------|---------|------------|
| reduce_private_transportation | 1.000   | .462       |
| station_distance              | 1.000   | .334       |
| government_center             | 1.000   | .496       |

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### CHI-SQUARED TEST (MONORAIL)

#### Chi-Square Goodness-of-Fit Test for Categorical Variable: cleanliness

| Category | Observed | Historical Counts | Test Proportion | Expected | Contribution to Chi-Sq |
|----------|----------|-------------------|-----------------|----------|------------------------|
| Cleaned  | 10       | 10                | 0,1             | 26,4     | 10,1879                |
| Enough   | 254      | 90                | 0,9             | 237,6    | 1,1320                 |

| N   | N* | DF | Chi-Sq  | P-Value |
|-----|----|----|---------|---------|
| 264 | 0  | 1  | 11,3199 | 0,001   |

#### Chi-Square Goodness-of-Fit Test for Categorical Variable: information service

| Category | Observed | Test Proportion | Expected | Contribution to Chi-Sq |
|----------|----------|-----------------|----------|------------------------|
| operator | 152      | 0,5             | 132      | 3,03030                |
| schedule | 112      | 0,5             | 132      | 3,03030                |

| N   | N* | DF | Chi-Sq  | P-Value |
|-----|----|----|---------|---------|
| 264 | 0  | 1  | 6,06061 | 0,014   |



### CHI-SQUARED TEST (TRAM)

#### Chi-Square Goodness-of-Fit Test for Categorical Variable: information service\_1

| Category | Observed | Test Proportion | Expected | Contribution to Chi-Sq |
|----------|----------|-----------------|----------|------------------------|
| operator | 154      | 0,5             | 132      | 3,66667                |
| schedule | 110      | 0,5             | 132      | 3,66667                |

| N   | N* | DF | Chi-Sq  | P-Value |
|-----|----|----|---------|---------|
| 264 | 0  | 1  | 7,33333 | 0,007   |

#### Chi-Square Goodness-of-Fit Test for Categorical Variable: schedule

| Category  | Observed | Historical Counts | Test Proportion | Expected | Contribution to Chi-Sq |
|-----------|----------|-------------------|-----------------|----------|------------------------|
| free      | 10       | 12                | 0,084507        | 22,310   | 6,79218                |
| scheduled | 254      | 130               | 0,915493        | 241,690  | 0,62697                |

| N   | N* | DF | Chi-Sq  | P-Value |
|-----|----|----|---------|---------|
| 264 | 0  | 1  | 7,41915 | 0,006   |

### LOGISTIC REGRESSION (TRAM)

#### Binary Logistic Regression: choose versus PRICETAG

Link Function: Logit

#### Response Information

| Variable | Value | Count |         |
|----------|-------|-------|---------|
| choose   | 1     | 252   | (Event) |
|          | 0     | 12    |         |
|          | Total | 264   |         |

#### Logistic Regression Table

| Predictor | Coef     | SE Coef  | Z    | P     | Odds Ratio | 95% CI |       |
|-----------|----------|----------|------|-------|------------|--------|-------|
|           |          |          |      |       |            | Lower  | Upper |
| Constant  | 1,53727  | 0,971665 | 1,58 | 0,114 |            |        |       |
| PRICETAG  | 0,522941 | 0,344544 | 1,52 | 0,129 | 1,69       | 0,86   | 3,31  |

Log-Likelihood = -47,524

Test that all slopes are zero: G = 2,582, DF = 1, P-Value = 0,108

### OPTION REGRESSION (TRAM)

#### Regression Analysis: option versus Monday-Friday

The regression equation is  
 $option = 2,60 - 1,60 \text{ Monday-Friday}$

| Predictor     | Coef    | SE Coef | T      | P     |
|---------------|---------|---------|--------|-------|
| Constant      | 2,59843 | 0,03029 | 85,80  | 0,000 |
| Monday-Friday | -1,5984 | 0,1556  | -10,27 | 0,000 |

S = 0,482675    R-Sq = 28,7%    R-Sq(adj) = 28,4%

#### Analysis of Variance

| Source         | DF  | SS     | MS     | F      | P     |
|----------------|-----|--------|--------|--------|-------|
| Regression     | 1   | 24,582 | 24,582 | 105,51 | 0,000 |
| Residual Error | 262 | 61,039 | 0,233  |        |       |
| Total          | 263 | 85,621 |        |        |       |